

## CHS Access Report: December 2018

Version: 01/02/2019 (v1)

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

### III. Summary Data

#### Summary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	2612
1.2	Average time to completion once known to CHS (hours)	3.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	473
2.2	Referrals seen within 72 hours	416
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	3590	78%	8137	86%	13310	61%	5822	88%	1480	57%	1821	49%	251	23%	Future Metric			34411	70%
Refused & Verified	90	2%	232	2%	883	4%	24	0%	209	8%	900	24%	239	55%				2577	5%	
Not Produced by DOC	630	14%	759	8%	4467	21%	628	9%	699	27%	712	19%	122	14%				8017	16%	
Out to Court	121	3%	139	1%	892	4%	118	2%	156	6%	151	4%	7	0%				1584	3%	
Left Without Being Seen	12	0%	11	0%	149	1%	19	0%	26	1%	30	1%	0	0%				247	1%	
Rescheduled by CHS	129	3%	101	1%	1677	8%	16	0%	39	1%	110	3%	5	5%				2077	4%	
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	23	5%				23	0%	
No Longer Indicated	41	1%	33	0%	316	1%	2	0%	1	0%	11	0%	N/A	N/A				404	1%	
<b>Total Scheduled Services</b>	<b>4613</b>	<b>100%</b>	<b>9412</b>	<b>100%</b>	<b>21694</b>	<b>100%</b>	<b>6629</b>	<b>100%</b>	<b>2610</b>	<b>100%</b>	<b>3735</b>	<b>100%</b>	<b>647</b>	<b>100%</b>				<b>49340</b>	<b>100%</b>	
<b>N &amp; % Scheduled for Telehealth: 73 (14%)</b>																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	80%	89%	66%	88%	65%	73%	76%		76%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	7534
5.2	Emergency Sick Call Completed <sup>1</sup>	596
5.3	Injury Evaluations <sup>2</sup>	2245
5.4	Medical Add-Ons	1352
5.5	Number of Patients with Non-Intake Lab Collection	2117

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

#### IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	565
<b>1.2</b>	Average time to completion once known to CHS (hours)	7.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	140
<b>2.2</b>	Referrals seen within 72 hours	123
<b>2.3</b>	Percent seen within 72 hours	88%

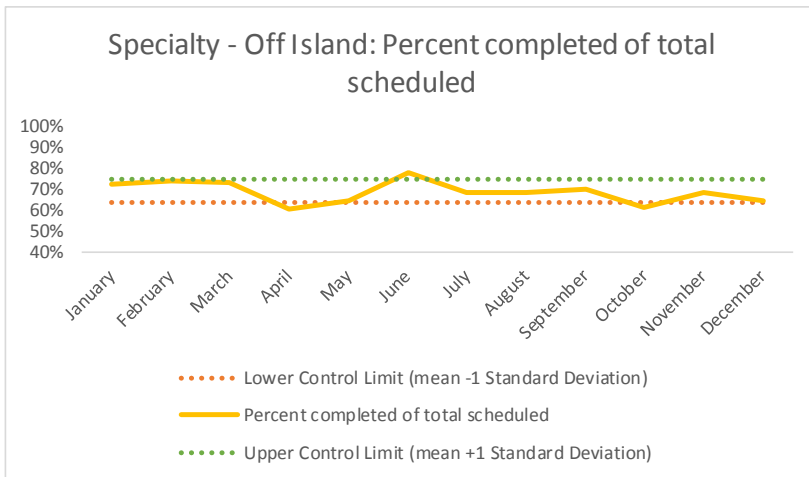
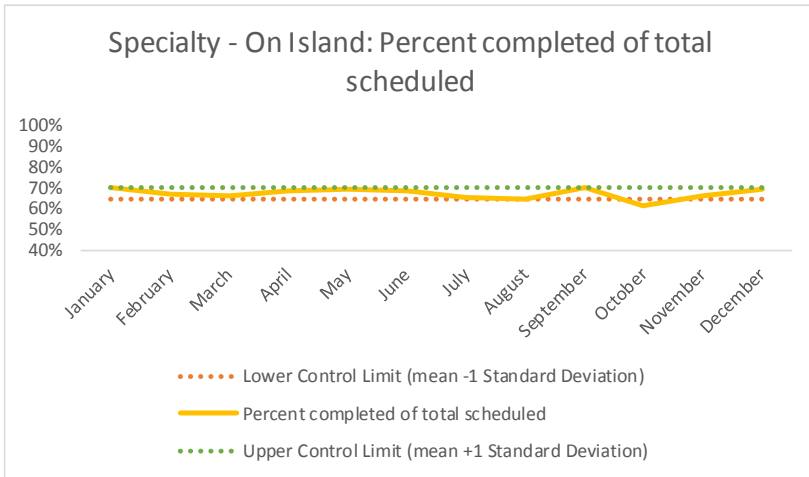
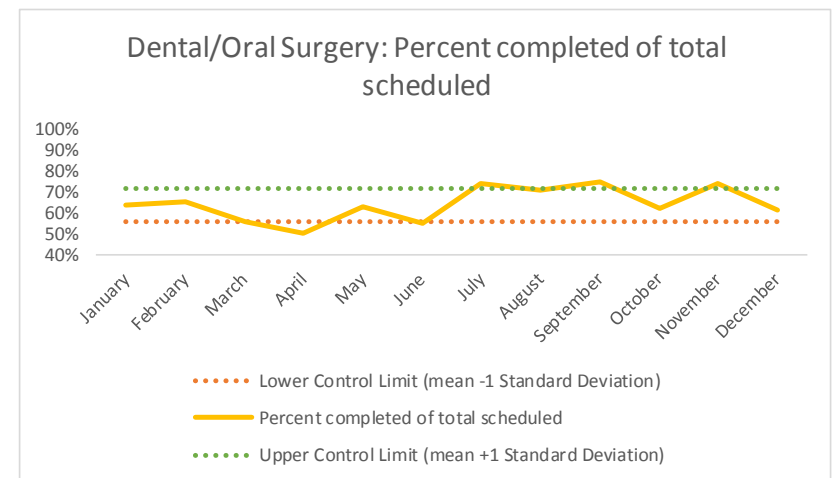
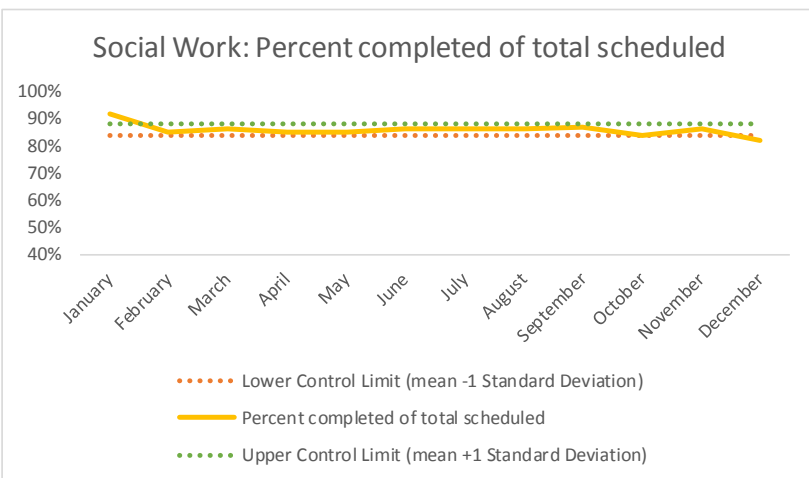
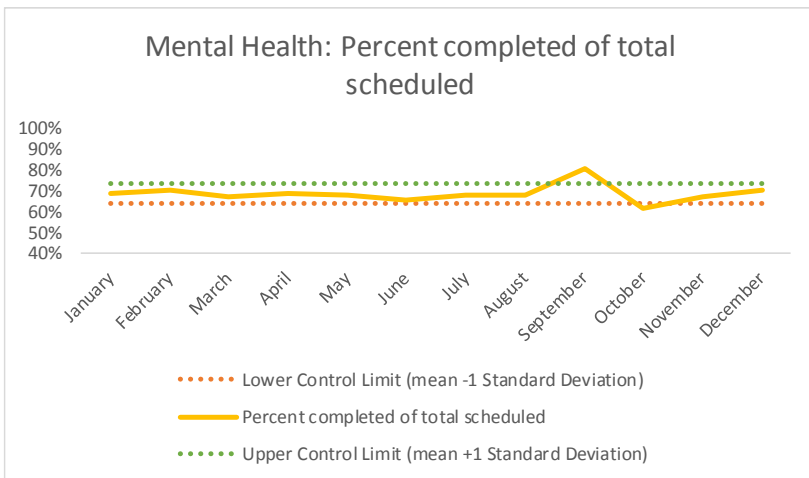
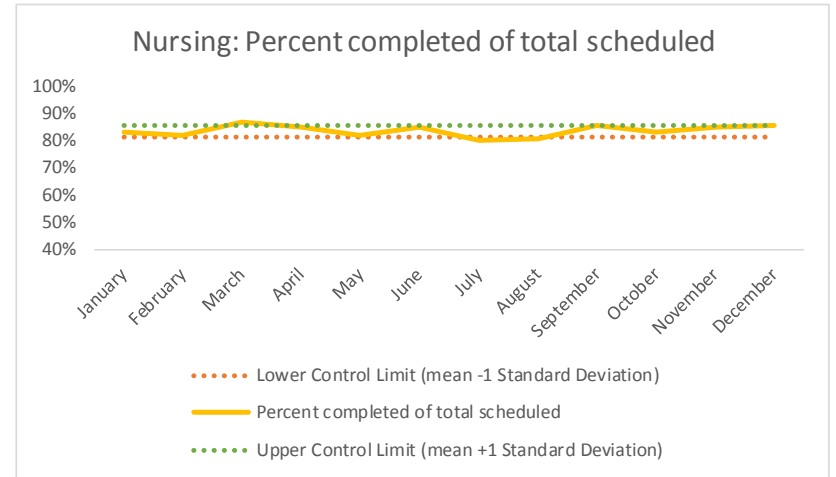
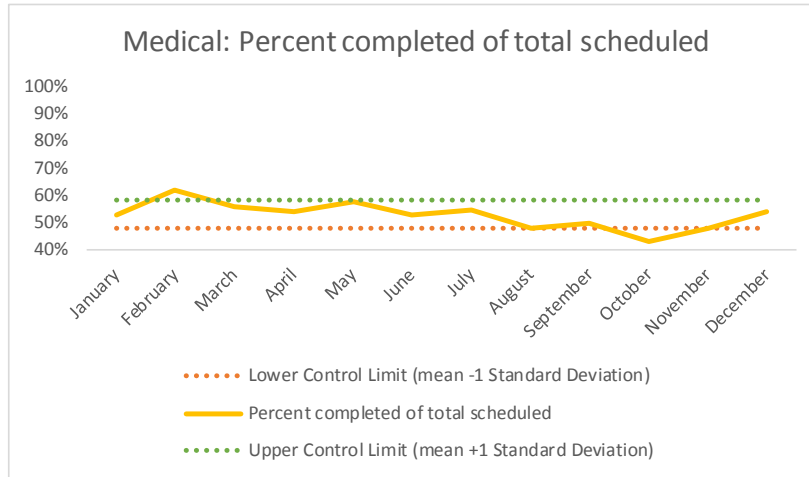
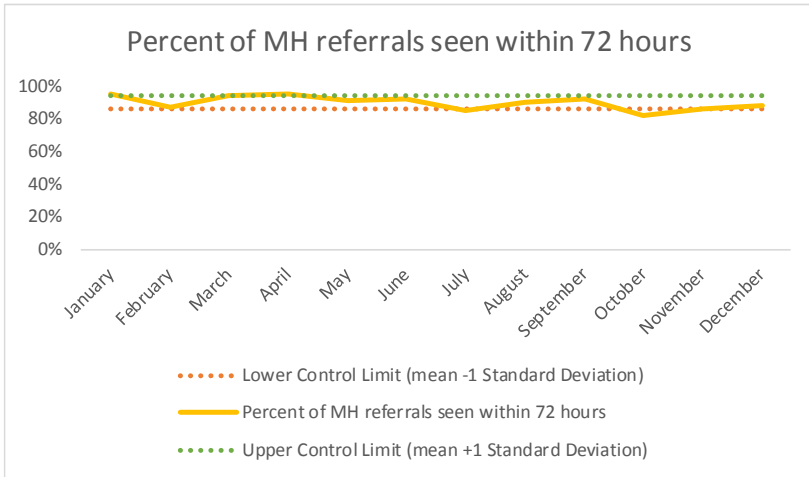
3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	536	51%	2296	83%	4437	66%	1576	82%	241	49%	221	40%	52	33%	Future Metric			9359
Refused & Verified	25	2%	87	3%	149	2%	1	0%	61	12%	163	29%	49	31%				535	4%
Not Produced by DOC	394	38%	308	11%	1189	18%	282	15%	160	32%	136	24%	39	25%				2508	18%
Out to Court	58	6%	55	2%	200	3%	46	2%	29	6%	20	4%	5	3%				413	3%
Left Without Being Seen	0	0%	0	0%	17	0%	13	1%	2	0%	4	1%	0	0%				36	0%
Rescheduled by CHS	35	3%	35	1%	535	8%	6	0%	2	0%	13	2%	1	1%				627	5%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	7%				11	N/A
No Longer Indicated	2	0%	2	0%	166	2%	0	0%	0	0%	1	0%	N/A	N/A				171	1%
<b>Total Scheduled Services</b>	<b>1050</b>	<b>100%</b>	<b>2783</b>	<b>100%</b>	<b>6693</b>	<b>100%</b>	<b>1924</b>	<b>100%</b>	<b>495</b>	<b>100%</b>	<b>558</b>	<b>100%</b>	<b>157</b>	<b>100%</b>				<b>13660</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	54%	86%	70%	82%	61%	69%	64%		73%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Routine Sick Call Completed	2021
<b>5.2</b>	Emergency Sick Call Completed <sup>1</sup>	118
<b>5.3</b>	Injury Evaluations <sup>2</sup>	490
<b>5.4</b>	Medical Add-Ons	208
<b>5.5</b>	Number of Patients with Non-Intake Lab Collection	416

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## V. BKDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	505
1.2	Average time to completion once known to CHS (hours)	2.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	28
2.2	Referrals seen within 72 hours	26
2.3	Percent seen within 72 hours	93%

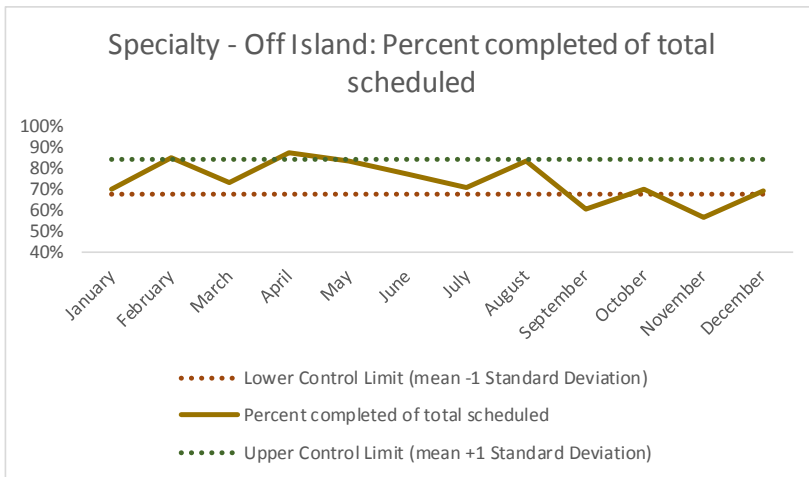
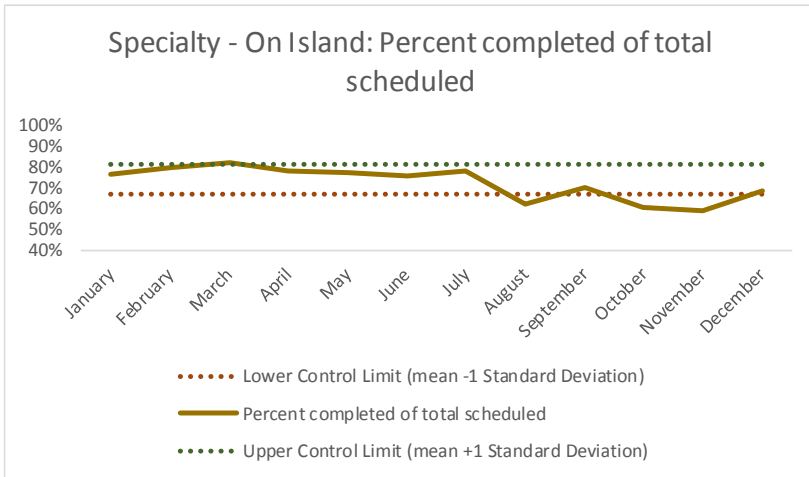
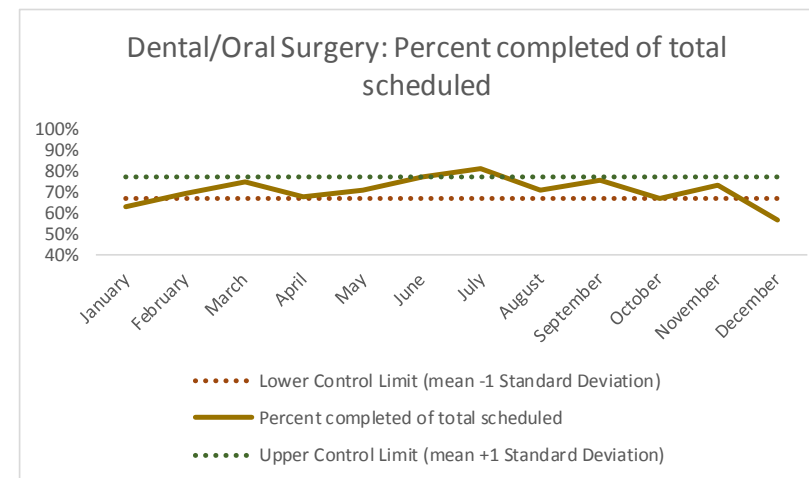
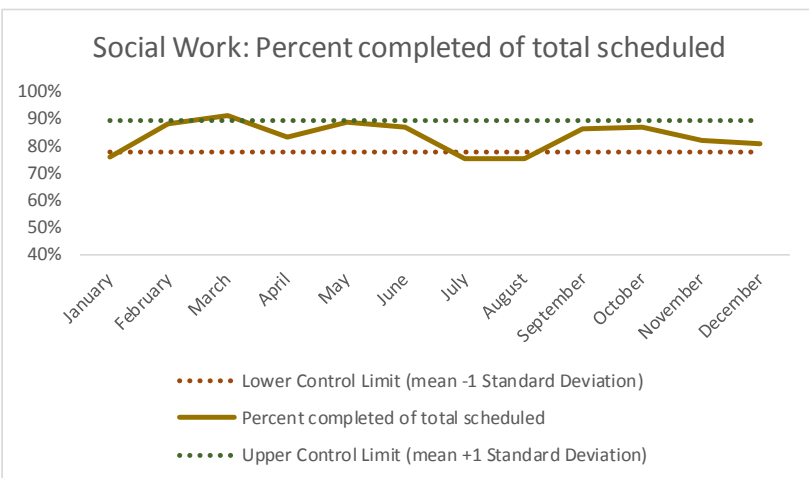
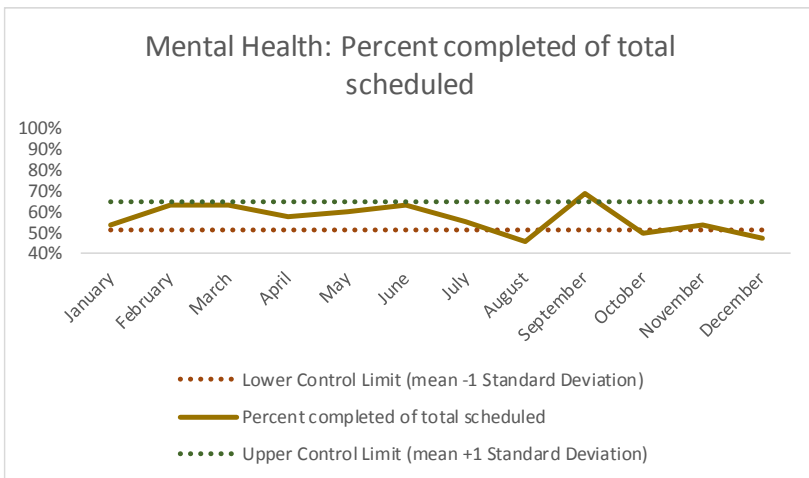
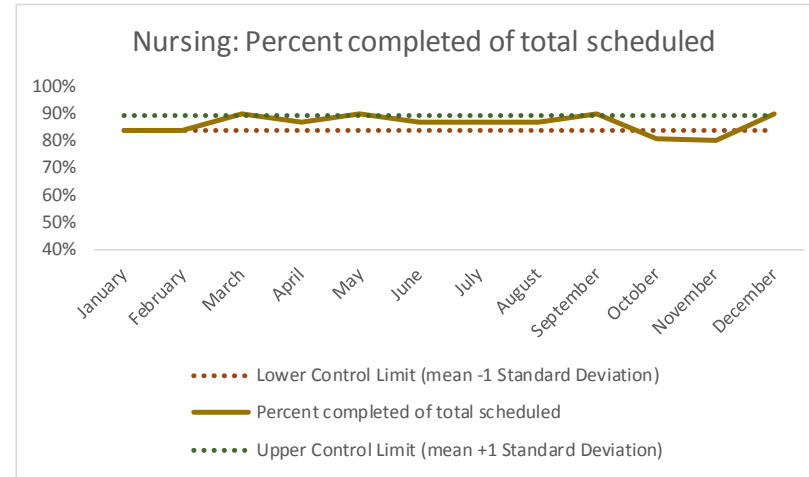
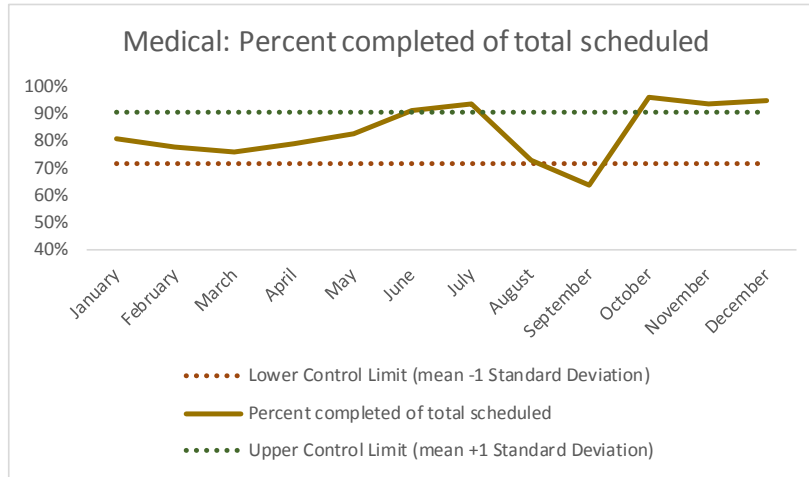
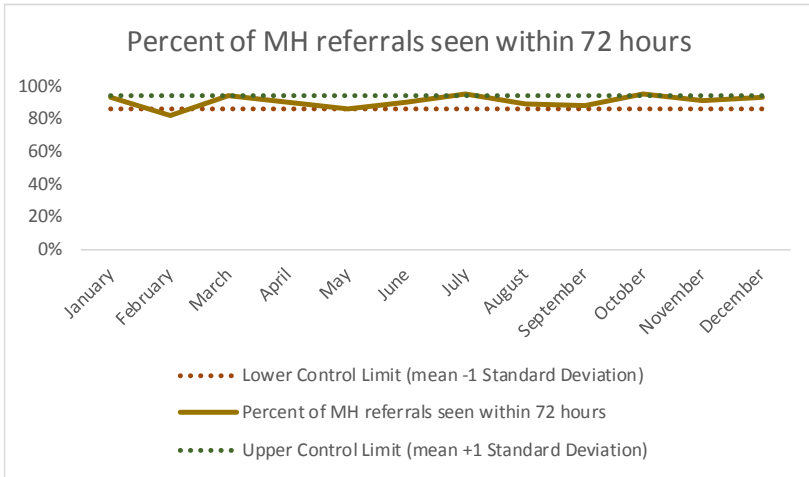
3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	105	94%	295	88%	651	42%	256	81%	111	54%	51	28%	10	29%	Future Metric			1479
Refused & Verified	1	1%	4	1%	78	5%	1	0%	6	3%	72	40%	14	40%				176	6%
Not Produced by DOC	1	1%	12	4%	518	33%	48	15%	70	34%	49	27%	10	29%				708	26%
Out to Court	0	0%	11	3%	109	7%	12	4%	16	8%	3	2%	1	3%				152	6%
Left Without Being Seen	4	4%	0	0%	37	2%	0	0%	2	1%	1	1%	0	0%				44	2%
Rescheduled by CHS	1	1%	12	4%	166	11%	0	0%	0	0%	5	3%	0	0%				184	7%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	0	0%	2	1%	5	0%	1	0%	0	0%	0	0%	N/A	N/A				8	0%
<b>Total Scheduled Services</b>	<b>112</b>	<b>100%</b>	<b>336</b>	<b>100%</b>	<b>1564</b>	<b>100%</b>	<b>318</b>	<b>100%</b>	<b>205</b>	<b>100%</b>	<b>181</b>	<b>100%</b>	<b>35</b>	<b>100%</b>			<b>2751</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	95%	90%	47%	81%	57%	68%	69%		60%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	496
5.2	Emergency Sick Call Completed <sup>1</sup>	32
5.3	Injury Evaluations <sup>2</sup>	248
5.4	Medical Add-Ons	92
5.5	Number of Patients with Non-Intake Lab Collection	110

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.





## VI. EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	124
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	45
<b>2.2</b>	Referrals seen within 72 hours	38
<b>2.3</b>	Percent seen within 72 hours	84%

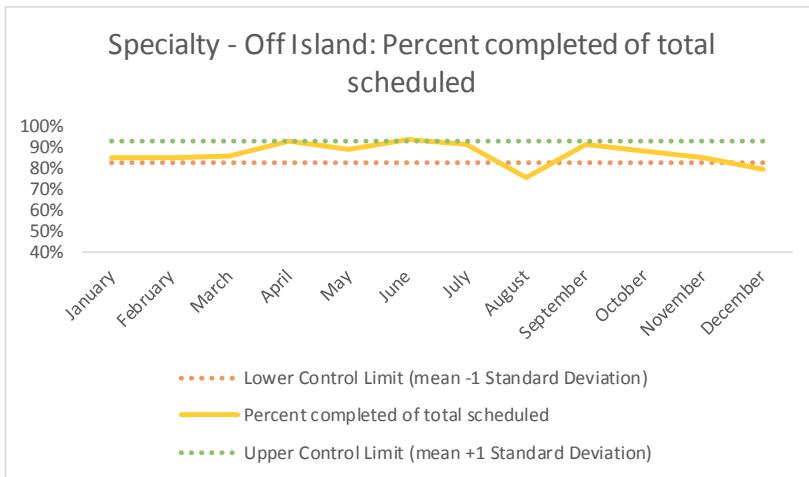
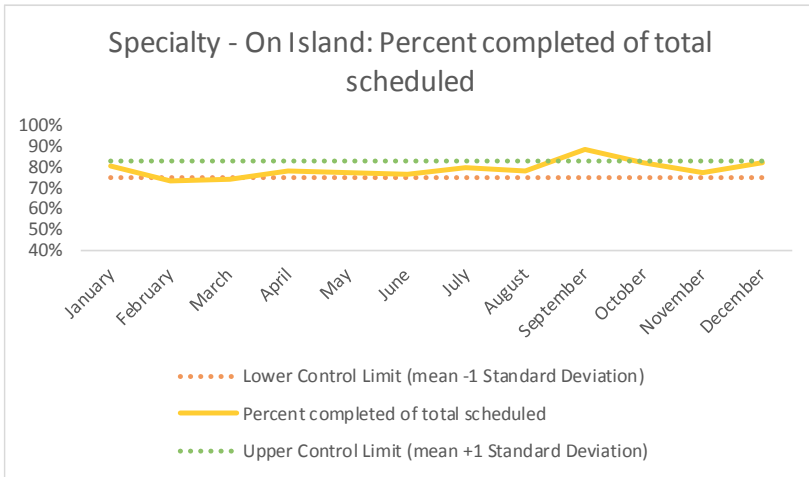
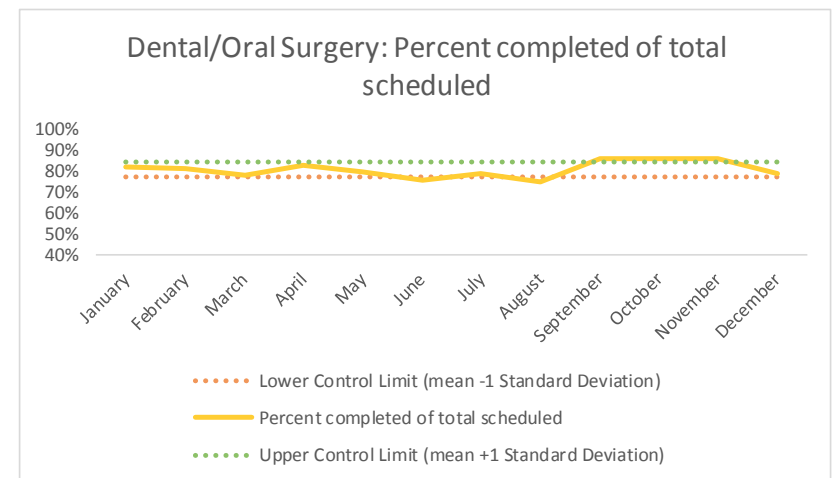
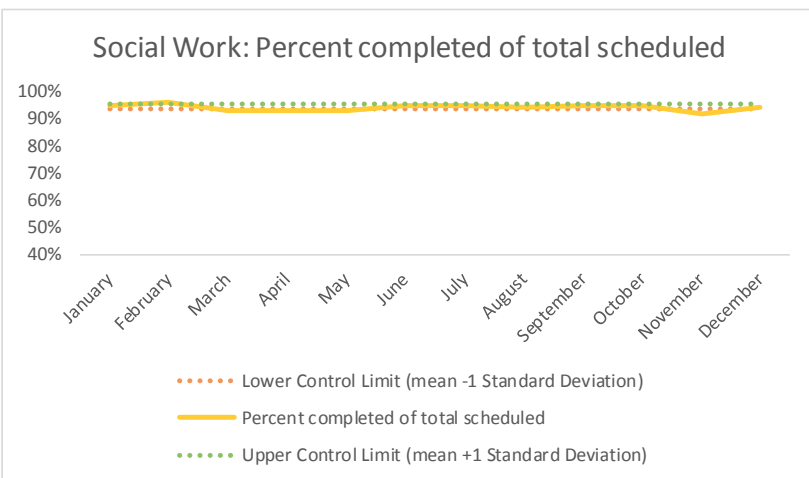
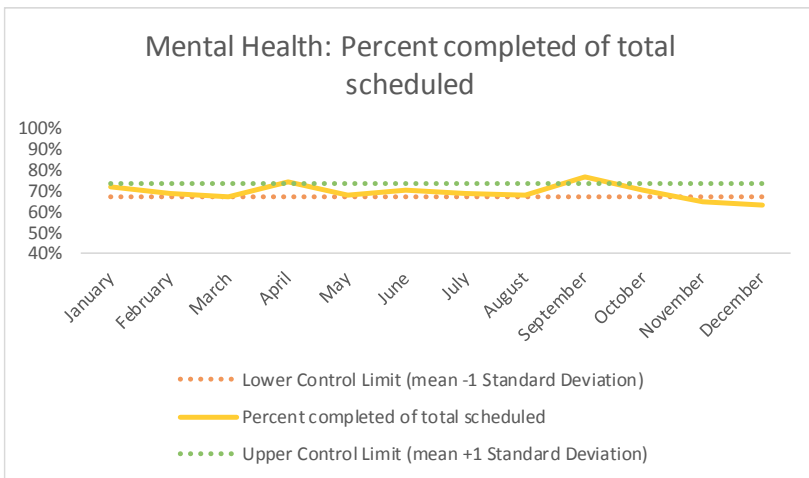
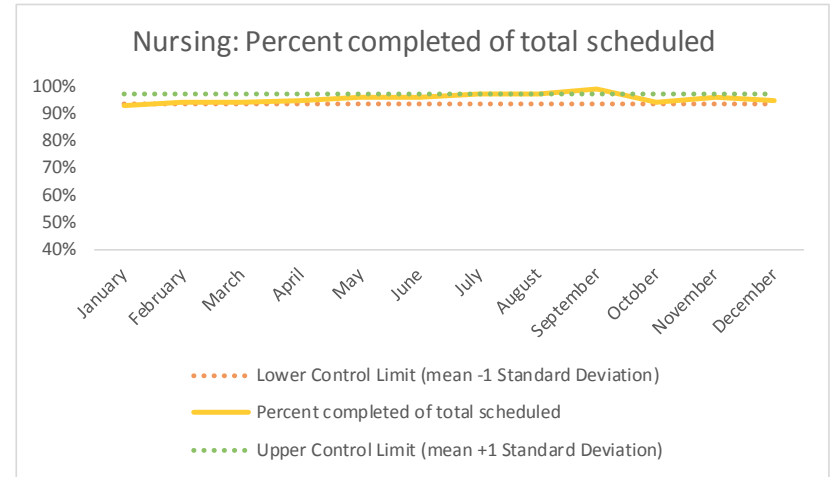
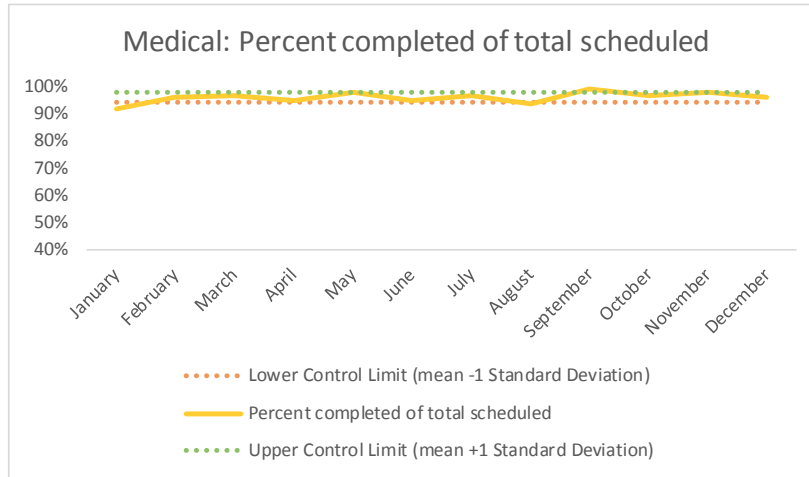
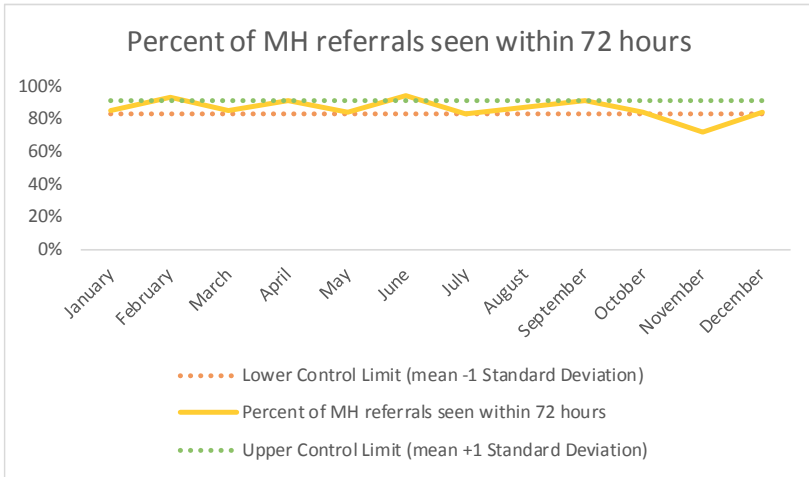
	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
<b>3</b>	Seen	283	95%	480	94%	941	53%	1526	93%	300	67%	189	52%	36	47%	<b>Future Metric</b>			3755	74%	
	Refused & Verified	3	1%	3	1%	148	8%	8	0%	55	12%	107	30%	24	32%				348	7%	
	Not Produced by DOC	3	1%	20	4%	513	29%	93	6%	64	14%	50	14%	14	18%				757	15%	
	Out to Court	1	0%	1	0%	17	1%	6	0%	14	3%	5	1%	0	0%				44	1%	
	Left Without Being Seen	1	0%	0	0%	8	0%	0	0%	0	0%	3	1%	0	0%				12	0%	
	Rescheduled by CHS	7	2%	3	1%	115	7%	5	0%	16	4%	7	2%	0	0%				153	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		3%			2	N/A
	No Longer Indicated	1	0%	2	0%	23	1%	0	0%	0	0%	1	0%	N/A	N/A				27	1%	
	<b>Total Scheduled Services</b>	<b>299</b>	<b>100%</b>	<b>509</b>	<b>100%</b>	<b>1765</b>	<b>100%</b>	<b>1638</b>	<b>100%</b>	<b>449</b>	<b>100%</b>	<b>362</b>	<b>100%</b>	<b>76</b>	<b>100%</b>				<b>5098</b>	<b>100%</b>	

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
<b>4.1</b>	Percent completed	96%	95%	63%	94%	79%	82%	79%		<b>81%</b>

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Routine Sick Call Completed	953
<b>5.2</b>	Emergency Sick Call Completed <sup>1</sup>	97
<b>5.3</b>	Injury Evaluations <sup>2</sup>	145
<b>5.4</b>	Medical Add-Ons	151
<b>5.5</b>	Number of Patients with Non-Intake Lab Collection	327

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## VII. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	17
2.2	Referrals seen within 72 hours	13
2.3	Percent seen within 72 hours	76%

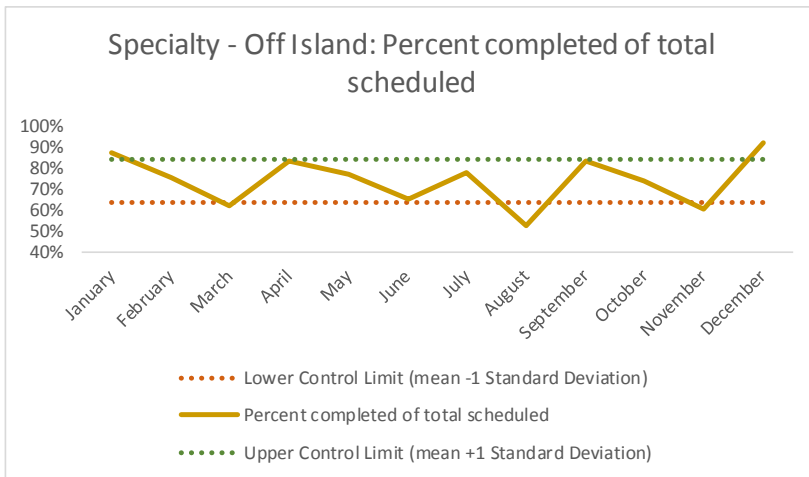
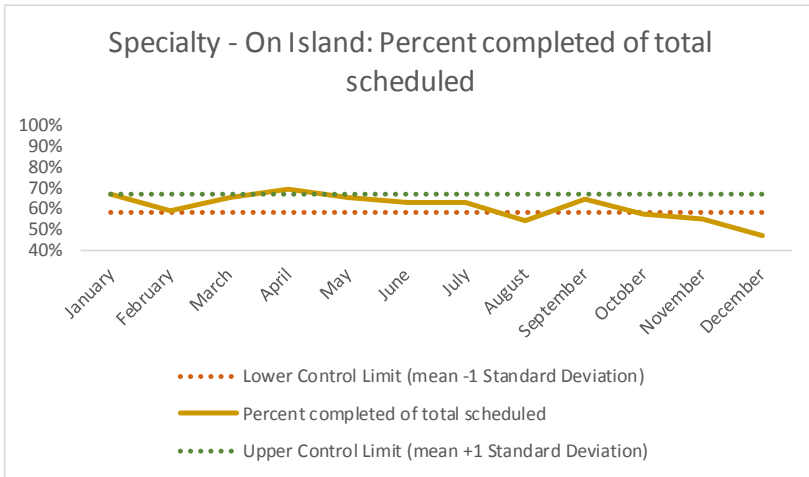
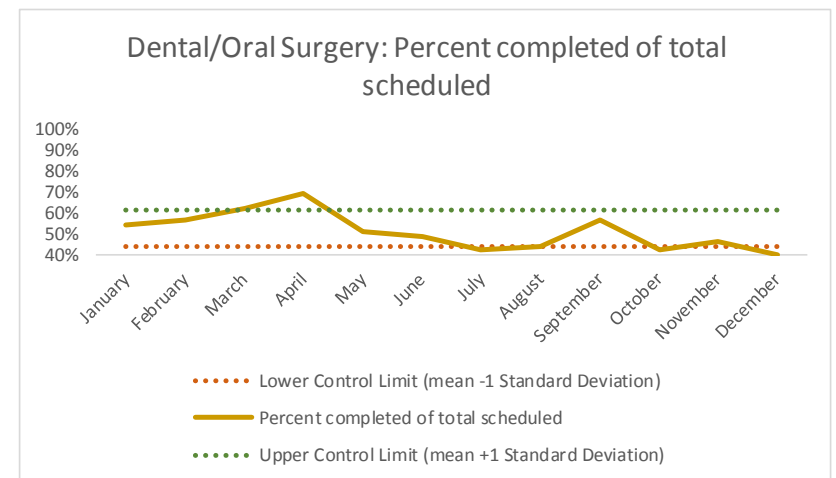
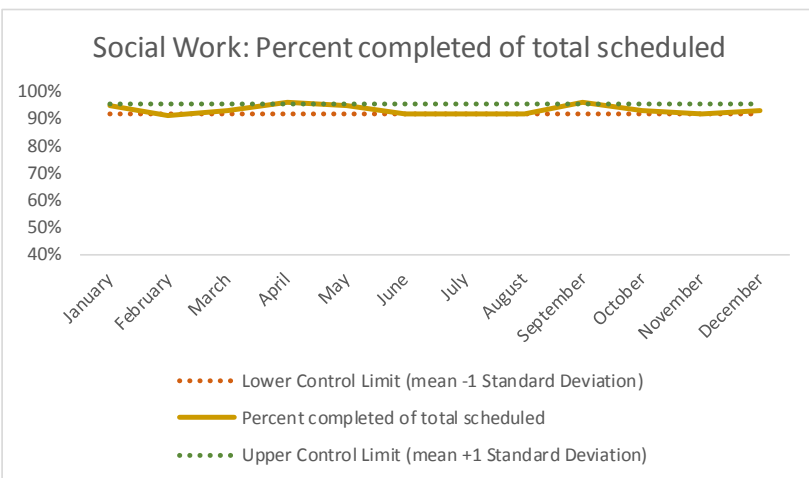
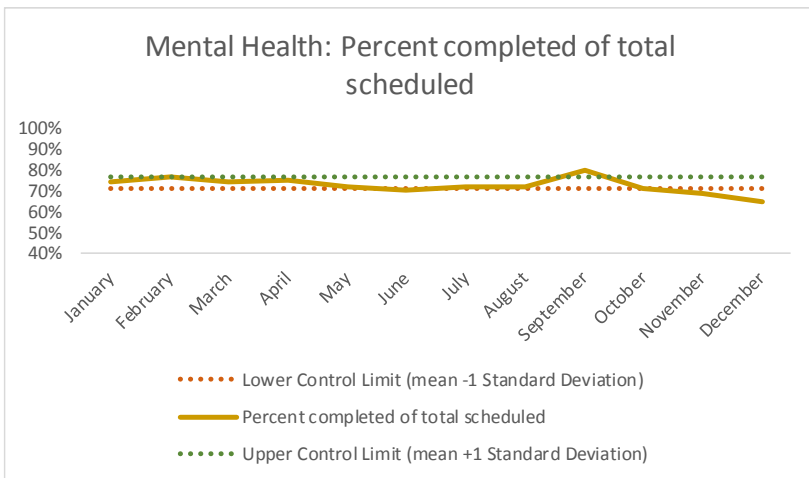
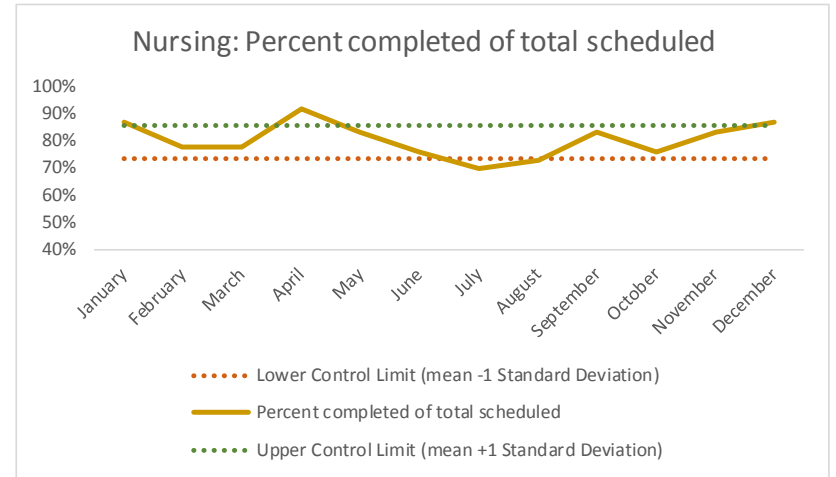
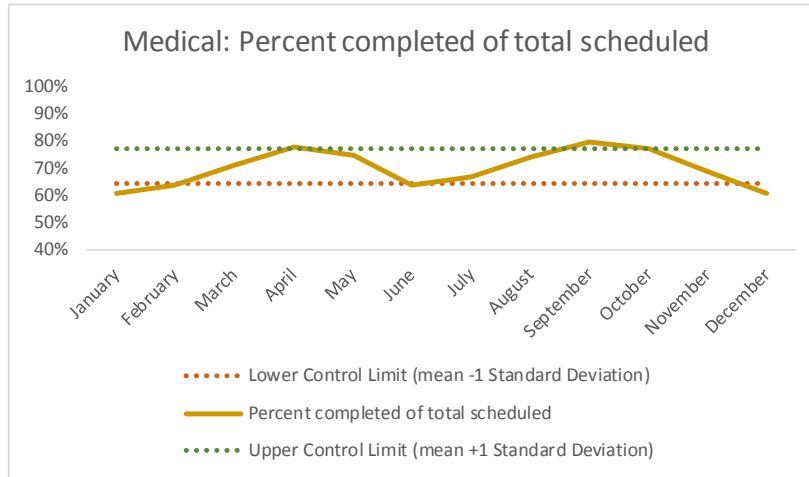
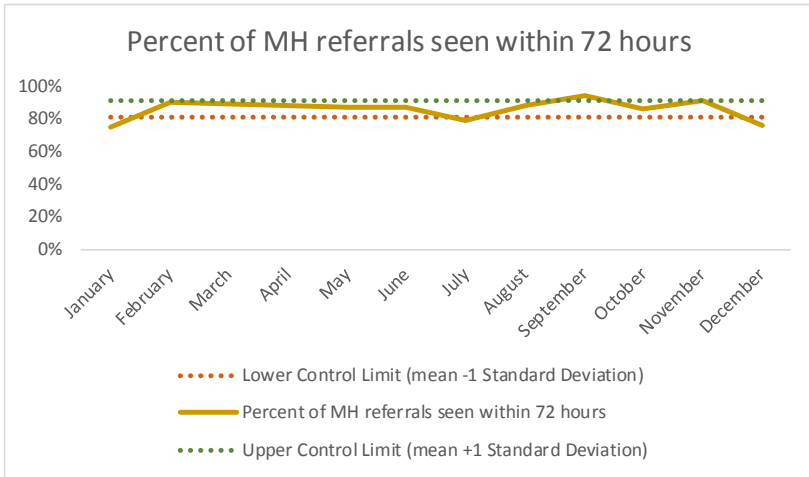
3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	77	56%	293	83%	1614	63%	410	93%	82	31%	68	25%	16	26%	Future Metric			2560
Refused & Verified	6	4%	16	5%	37	1%	0	0%	25	9%	59	22%	22	36%				165	4%
Not Produced by DOC	52	38%	44	12%	561	22%	17	4%	120	45%	122	46%	21	34%				937	23%
Out to Court	1	1%	0	0%	105	4%	10	2%	21	8%	9	3%	1	2%				147	4%
Left Without Being Seen	0	0%	0	0%	12	0%	1	0%	2	1%	1	0%	0	0%				16	0%
Rescheduled by CHS	1	1%	2	1%	219	9%	1	0%	16	6%	9	3%	0	0%				248	6%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	N/A
No Longer Indicated	0	0%	0	0%	7	0%	0	0%	1	0%	0	0%	N/A	N/A				8	0%
<b>Total Scheduled Services</b>	<b>137</b>	<b>100%</b>	<b>355</b>	<b>100%</b>	<b>2555</b>	<b>100%</b>	<b>439</b>	<b>100%</b>	<b>267</b>	<b>100%</b>	<b>268</b>	<b>100%</b>	<b>61</b>	<b>100%</b>			<b>4082</b>	<b>100%</b>	

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	61%	87%	65%	93%	40%	47%	62%		67%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	961
5.2	Emergency Sick Call Completed <sup>1</sup>	95
5.3	Injury Evaluations <sup>2</sup>	274
5.4	Medical Add-Ons	75
5.5	Number of Patients with Non-Intake Lab Collection	111

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## VIII. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	493
1.2	Average time to completion once known to CHS (hours)	2.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	41
2.2	Referrals seen within 72 hours	39
2.3	Percent seen within 72 hours	95%

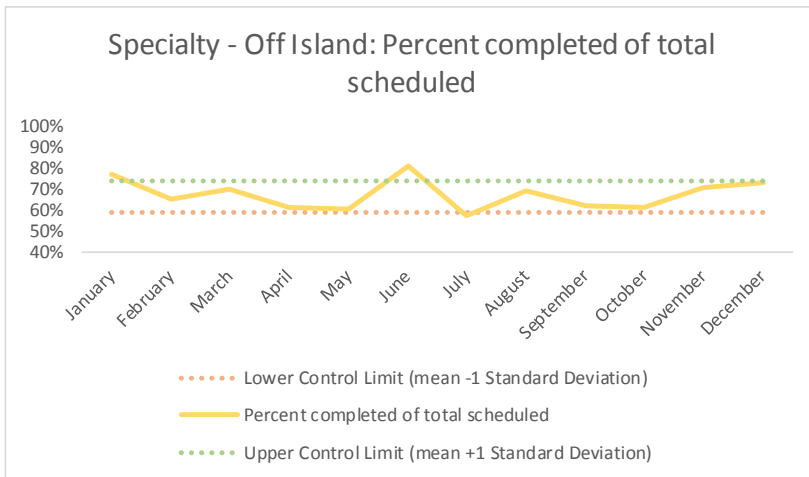
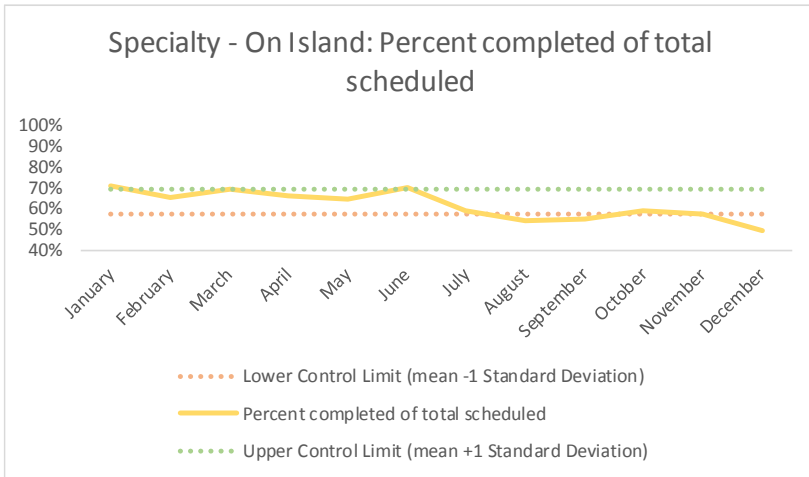
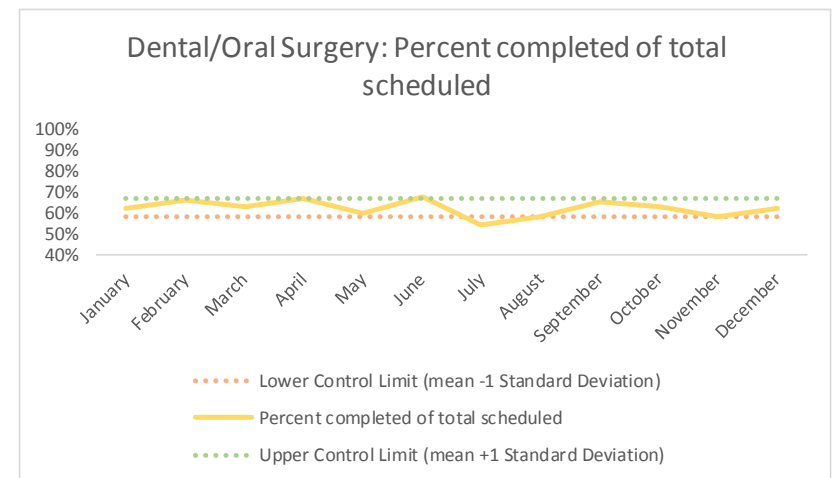
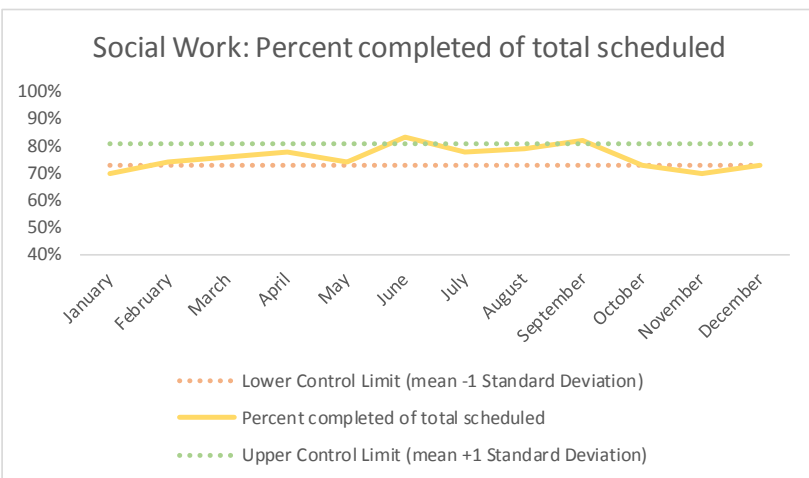
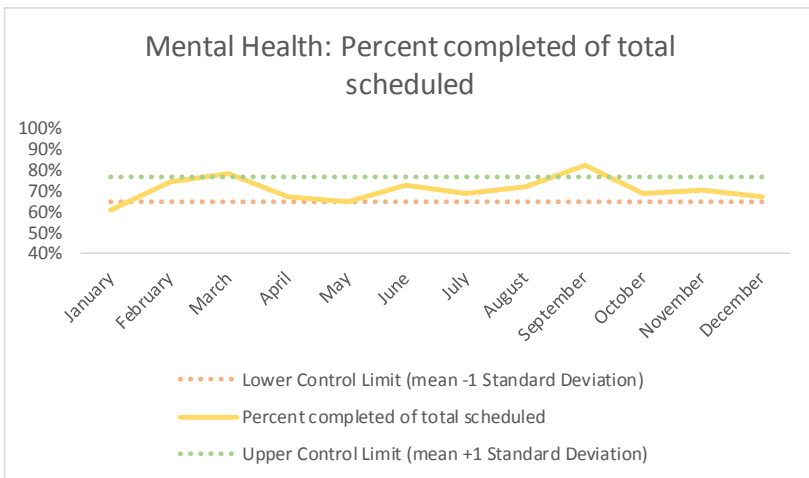
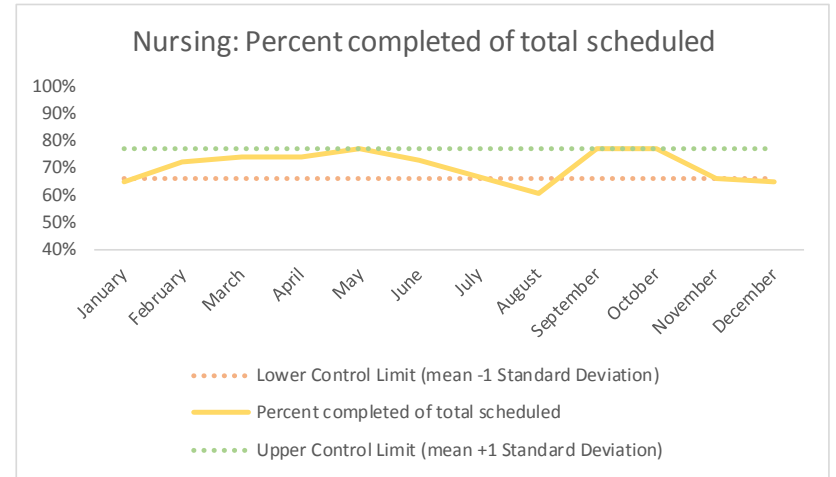
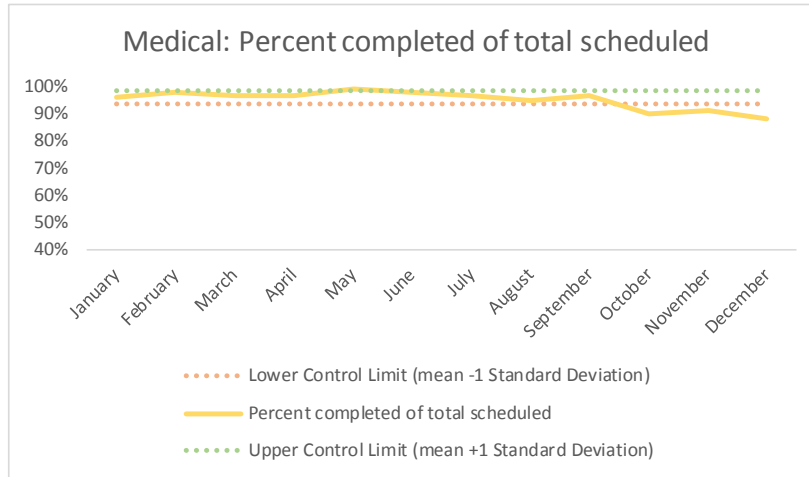
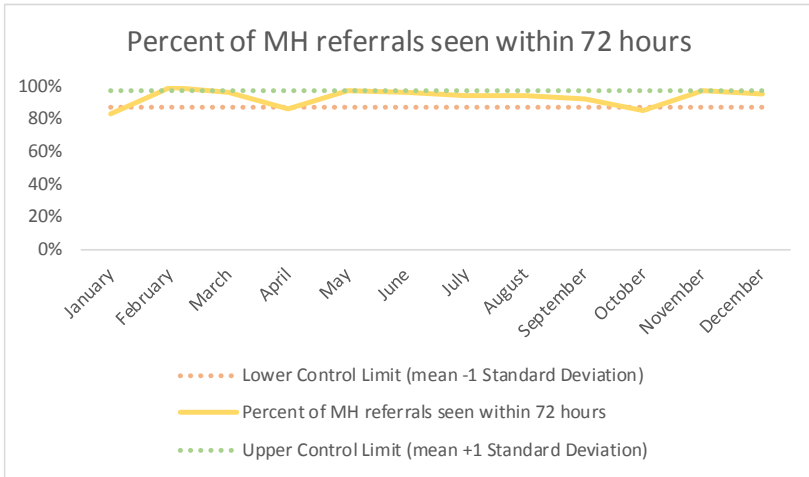
3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	193	84%	355	64%	750	64%	236	73%	133	62%	77	31%	11	37%	Future Metric	1755	63%	
Refused & Verified	4	2%	3	1%	43	4%	1	0%	0	0%	41	17%	11	37%	103		4%		
Not Produced by DOC	20	9%	141	25%	266	23%	66	20%	69	32%	106	43%	8	27%	676		24%		
Out to Court	5	2%	32	6%	72	6%	17	5%	10	5%	7	3%	0	0%	143		5%		
Left Without Being Seen	1	0%	7	1%	5	0%	4	1%	3	1%	2	1%	0	0%	22		1%		
Rescheduled by CHS	0	0%	11	2%	43	4%	1	0%	1	0%	7	3%	0	0%	63		2%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	0		N/A		
No Longer Indicated	8	3%	6	1%	1	0%	0	0%	0	0%	6	2%	N/A	N/A	21		1%		
<b>Total Scheduled Services</b>	<b>231</b>	<b>100%</b>	<b>555</b>	<b>100%</b>	<b>1180</b>	<b>100%</b>	<b>325</b>	<b>100%</b>	<b>216</b>	<b>100%</b>	<b>246</b>	<b>100%</b>	<b>30</b>	<b>100%</b>				<b>2783</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	88%	65%	67%	73%	62%	49%	73%		67%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	652
5.2	Emergency Sick Call Completed <sup>1</sup>	75
5.3	Injury Evaluations <sup>2</sup>	193
5.4	Medical Add-Ons	71
5.5	Number of Patients with Non-Intake Lab Collection	140

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. NIC

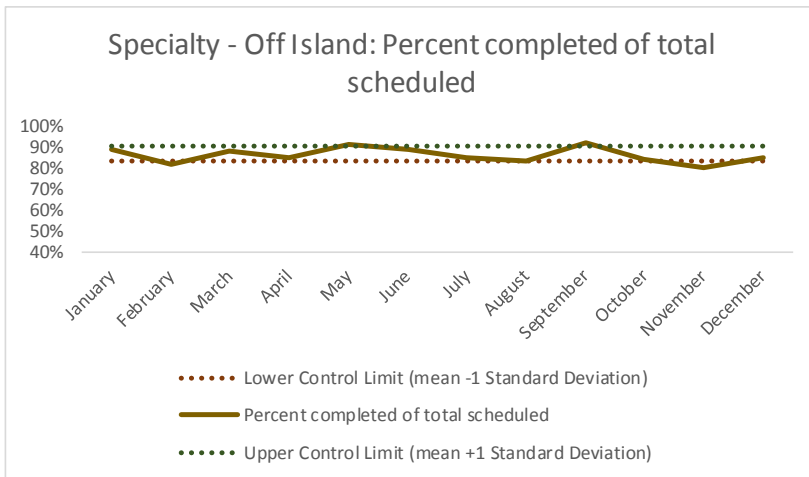
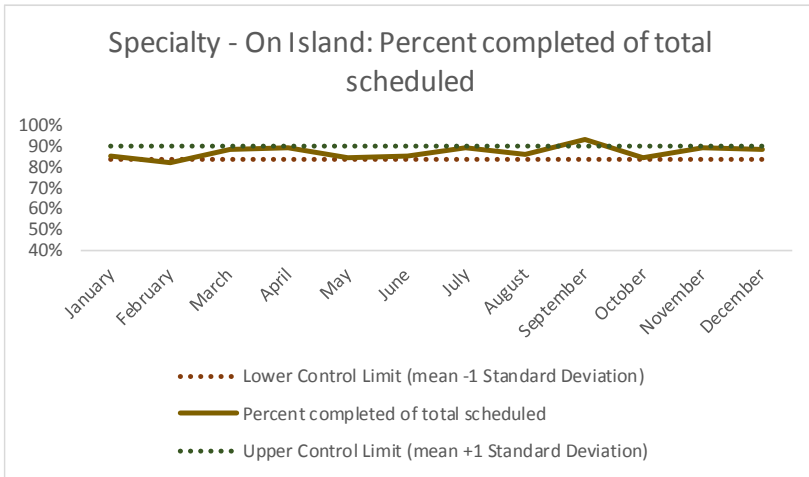
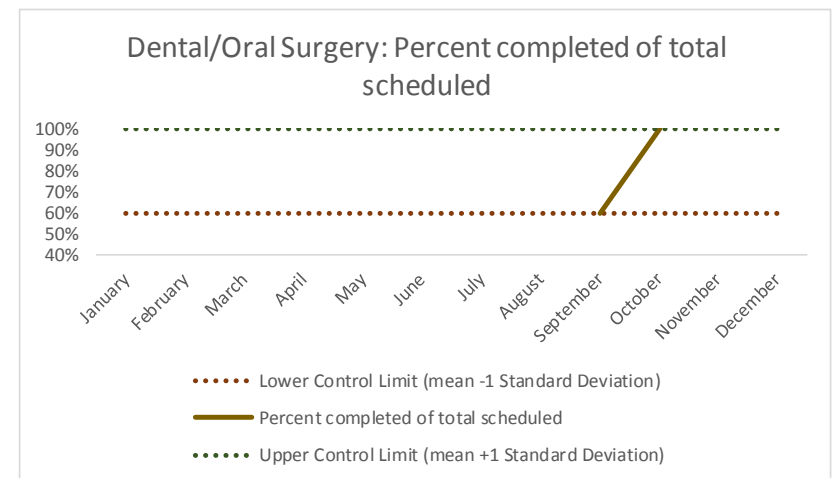
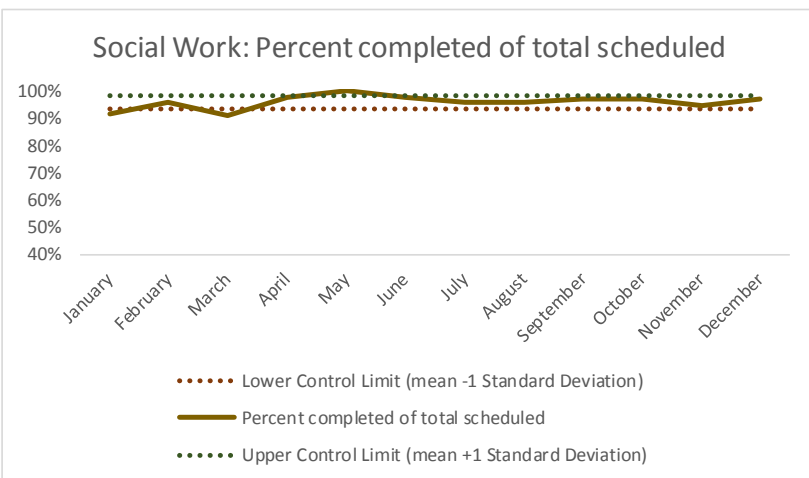
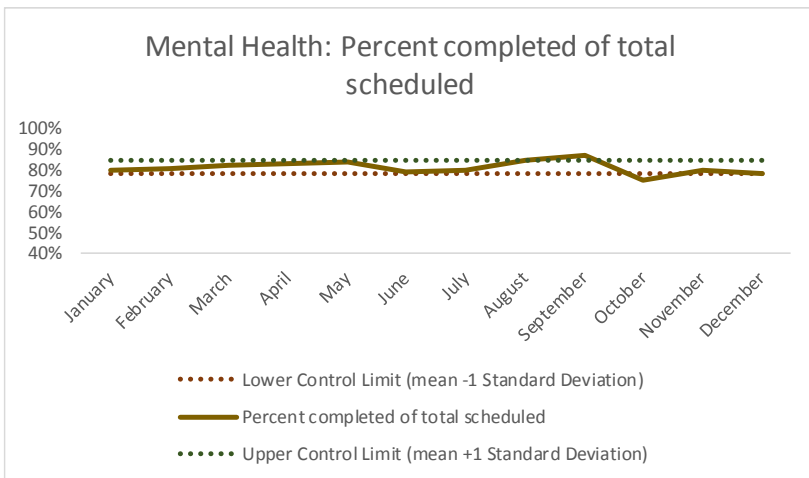
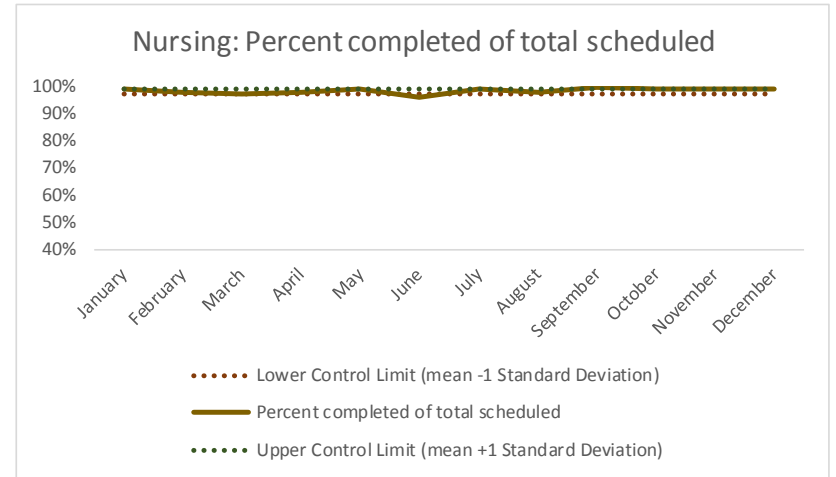
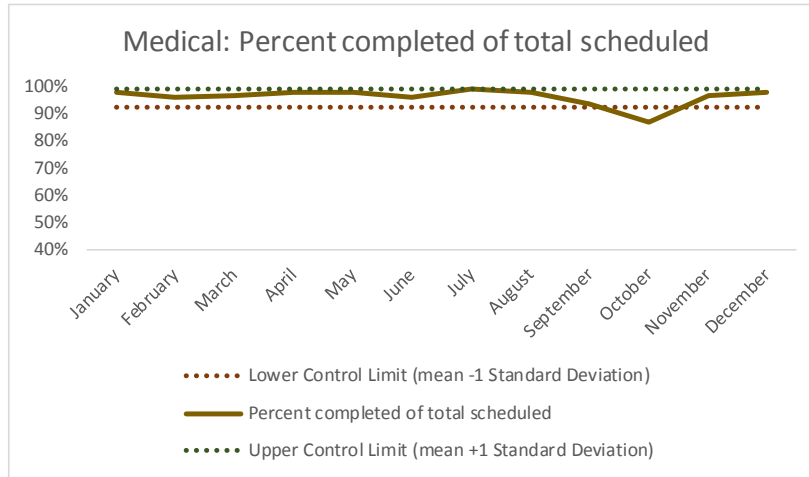
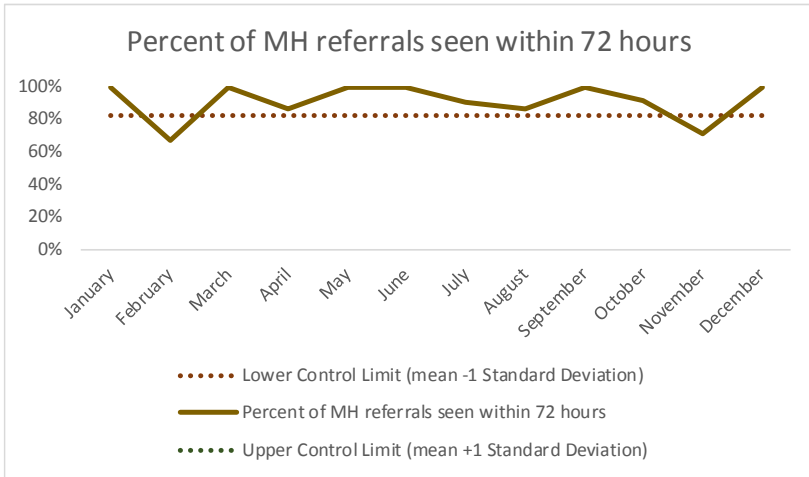
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	5
2.2	Referrals seen within 72 hours	5
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	969	97%	1429	96%	371	72%	167	97%	0	0%	477	73%	64	44%	Future Metric			3477	87%	
	Refused & Verified	4	0%	45	3%	23	4%	0	0%	0	0%	102	16%	59	41%				233	6%	
	Not Produced by DOC	6	1%	13	1%	54	10%	4	2%	0	0%	35	5%	11	8%				123	3%	
	Out to Court	6	1%	2	0%	21	4%	2	1%	0	0%	23	4%	0	0%				54	1%	
	Left Without Being Seen	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				1	0%	
	Rescheduled by CHS	3	0%	3	0%	39	8%	0	0%	0	0%	20	3%	4	3%				69	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6		4%			6	N/A
	No Longer Indicated	12	1%	1	0%	7	1%	0	0%	0	0%	0	0%	N/A	N/A				20	1%	
<b>Total Scheduled Services</b>	<b>1001</b>	<b>100%</b>	<b>1493</b>	<b>100%</b>	<b>515</b>	<b>100%</b>	<b>173</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>657</b>	<b>100%</b>	<b>144</b>	<b>100%</b>				<b>3983</b>	<b>100%</b>		
<sup>1</sup> Includes medical infirmary services																					
<sup>2</sup> Includes nursing infirmary services																					

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	98%	99%	78%	97%		88%	85%		94%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	595
5.2	Emergency Sick Call Completed <sup>1</sup>	29
5.3	Injury Evaluations <sup>2</sup>	100
5.4	Medical Add-Ons	303
5.5	Number of Patients with Non-Intake Lab Collection	276
<sup>1</sup> Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.		
<sup>2</sup> Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		





X. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	38
2.2	Referrals seen within 72 hours	33
2.3	Percent seen within 72 hours	87%

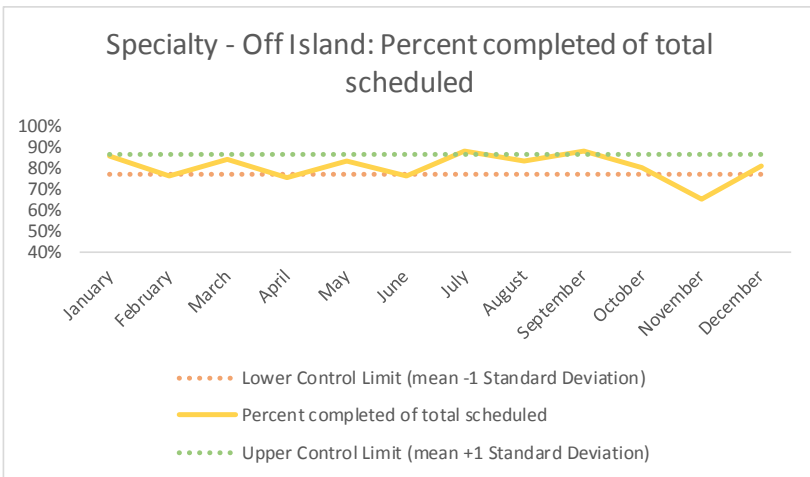
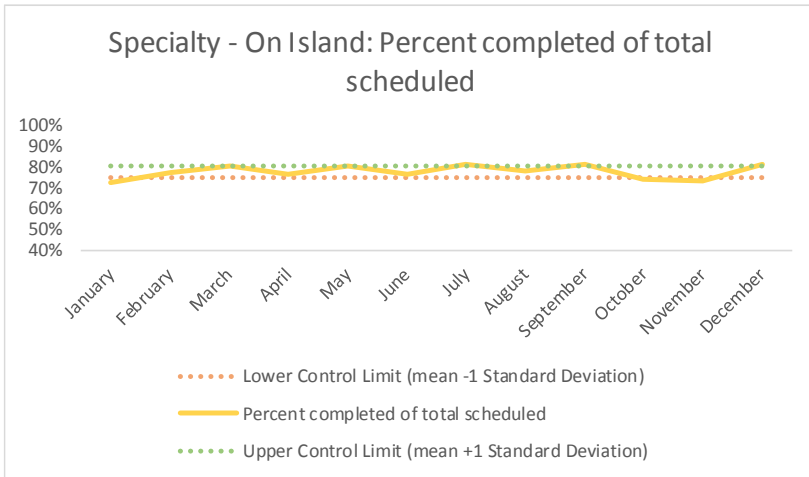
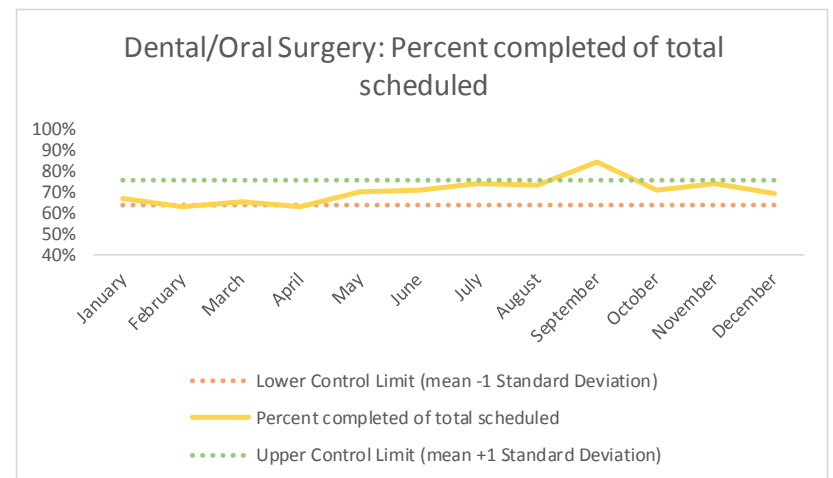
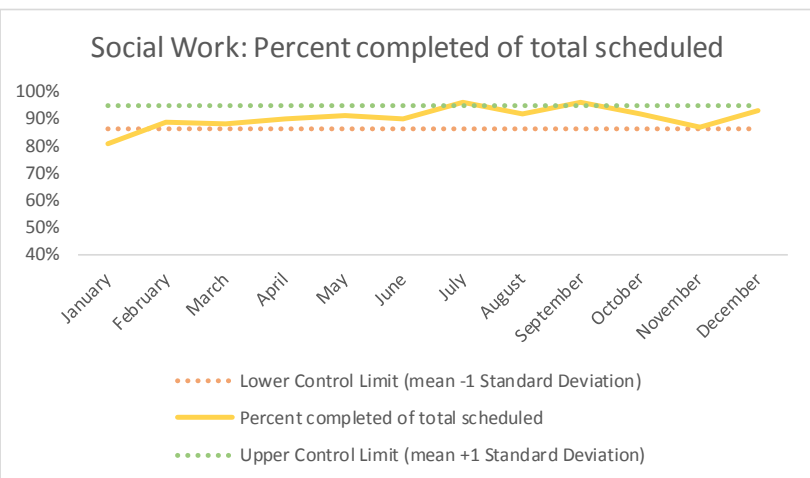
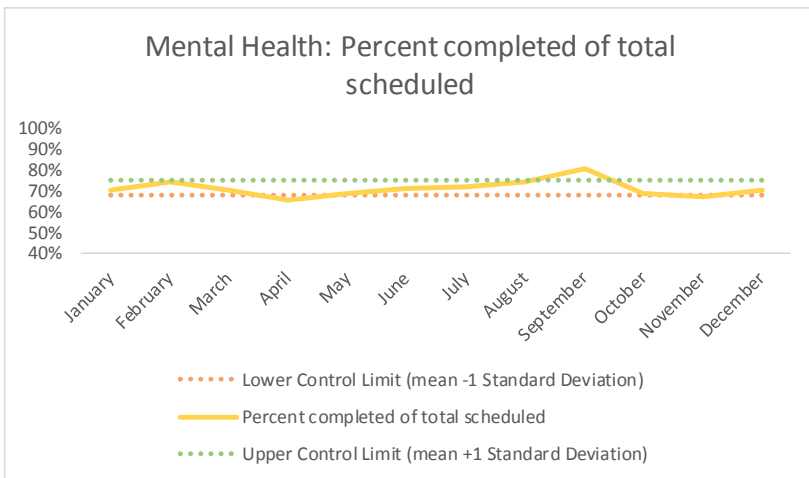
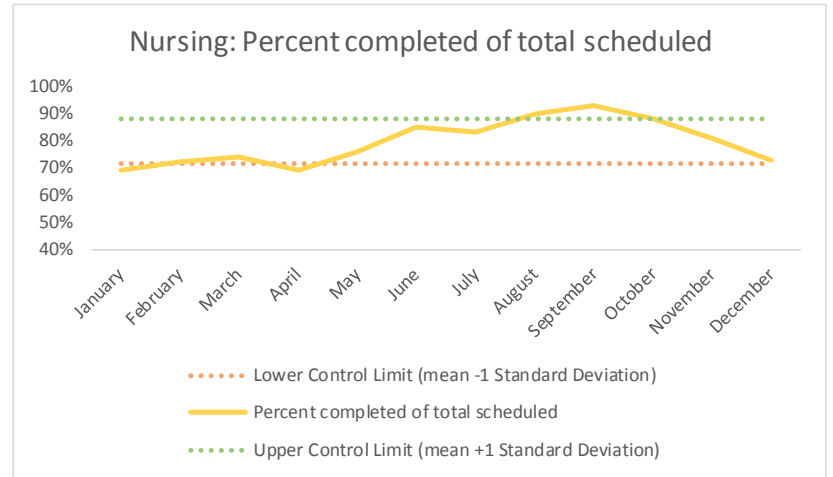
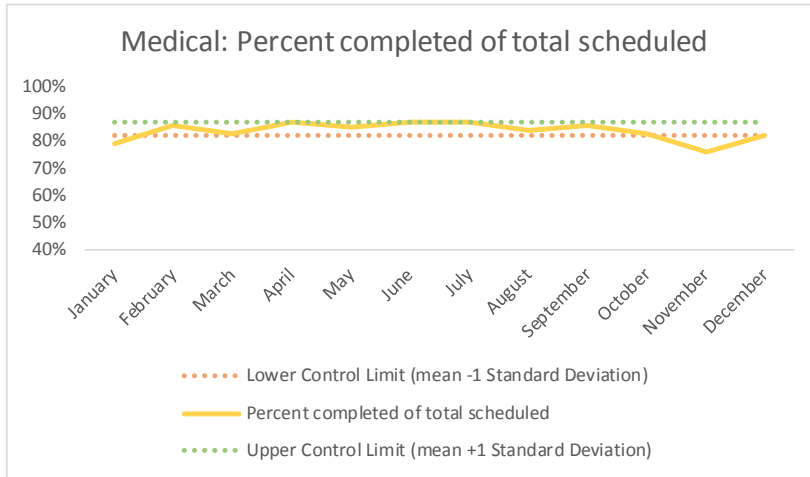
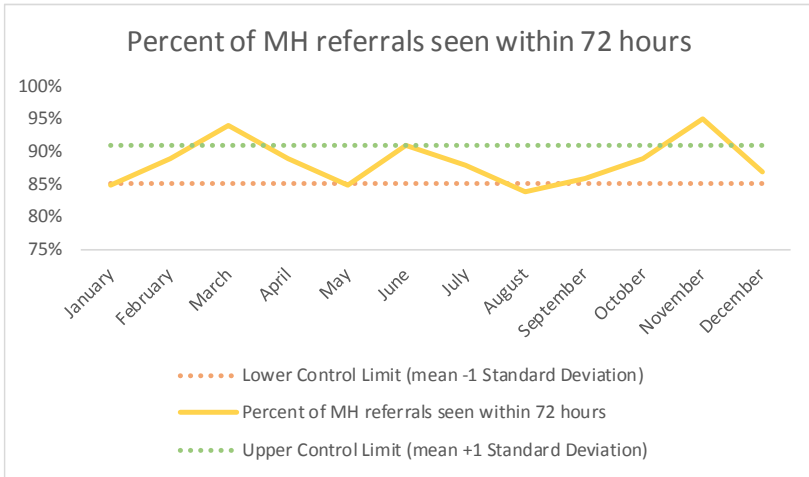
3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	274	76%	103	65%	1268	66%	256	93%	206	64%	115	46%	25	39%	Future Metric			2247
Refused & Verified	18	5%	4	3%	52	3%	0	0%	18	6%	87	35%	27	42%				206	6%
Not Produced by DOC	41	11%	25	16%	380	20%	10	4%	70	22%	39	16%	10	16%				575	17%
Out to Court	8	2%	4	3%	71	4%	8	3%	19	6%	2	1%	0	0%				112	3%
Left Without Being Seen	3	1%	0	0%	33	2%	0	0%	10	3%	0	0%	0	0%				46	1%
Rescheduled by CHS	10	3%	10	6%	82	4%	0	0%	1	0%	7	3%	0	0%				110	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%				2	N/A
No Longer Indicated	7	2%	13	8%	34	2%	0	0%	0	0%	0	0%	N/A	N/A				54	2%
<b>Total Scheduled Services</b>	<b>361</b>	<b>100%</b>	<b>159</b>	<b>100%</b>	<b>1920</b>	<b>100%</b>	<b>274</b>	<b>100%</b>	<b>324</b>	<b>100%</b>	<b>250</b>	<b>100%</b>	<b>64</b>	<b>100%</b>				<b>3352</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	82%	73%	70%	93%	69%	81%	81%		74%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	692
5.2	Emergency Sick Call Completed <sup>1</sup>	25
5.3	Injury Evaluations <sup>2</sup>	215
5.4	Medical Add-Ons	28
5.5	Number of Patients with Non-Intake Lab Collection	121

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## XI. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	249
1.2	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	98
2.2	Referrals seen within 72 hours	93
2.3	Percent seen within 72 hours	95%

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
<b>3</b>	Seen	681	88%	1410	96%	1968	78%	871	96%	207	69%	504	56%	13	52%	<b>Future Metric</b>			5654	82%	
	Refused & Verified	17	2%	29	2%	147	6%	4	0%	21	7%	136	15%	11	44%				365	5%	
	Not Produced by DOC	21	3%	5	0%	167	7%	14	2%	48	16%	122	14%	1	4%				378	5%	
	Out to Court	31	4%	12	1%	134	5%	10	1%	19	6%	76	9%	0	0%				282	4%	
	Left Without Being Seen	0	0%	0	0%	15	1%	1	0%	3	1%	17	2%	0	0%				36	1%	
	Rescheduled by CHS	27	3%	9	1%	66	3%	3	0%	0	0%	36	4%	0	0%				141	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	N/A
	No Longer Indicated	0	0%	1	0%	19	1%	0	0%	0	0%	3	0%	N/A	N/A				23	0%	
	<b>Total Scheduled Services</b>	<b>777</b>	<b>100%</b>	<b>1466</b>	<b>100%</b>	<b>2516</b>	<b>100%</b>	<b>903</b>	<b>100%</b>	<b>298</b>	<b>100%</b>	<b>894</b>	<b>100%</b>	<b>25</b>	<b>100%</b>				<b>6879</b>	<b>100%</b>	

<sup>1</sup>Includes medical infirmary services

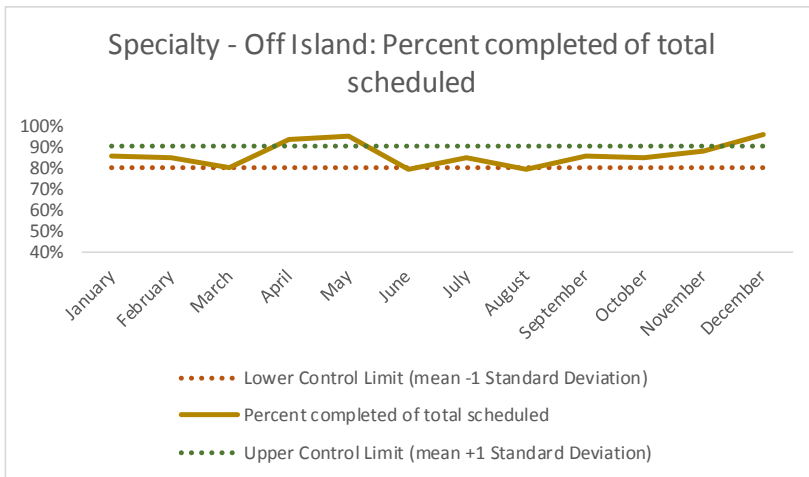
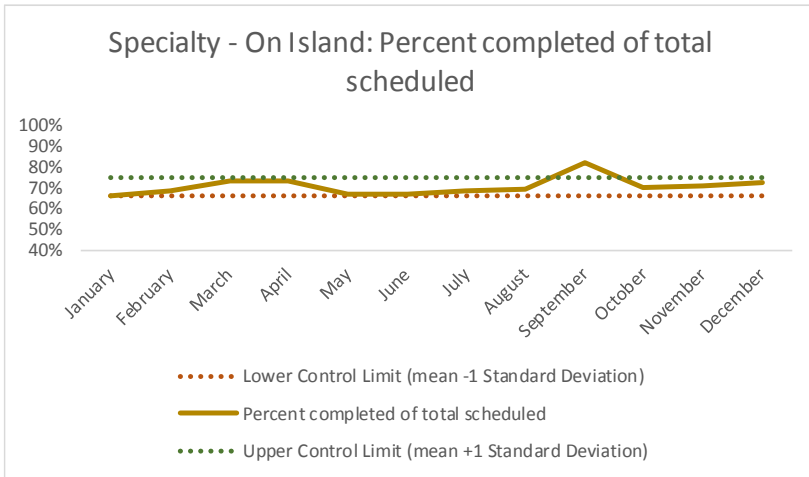
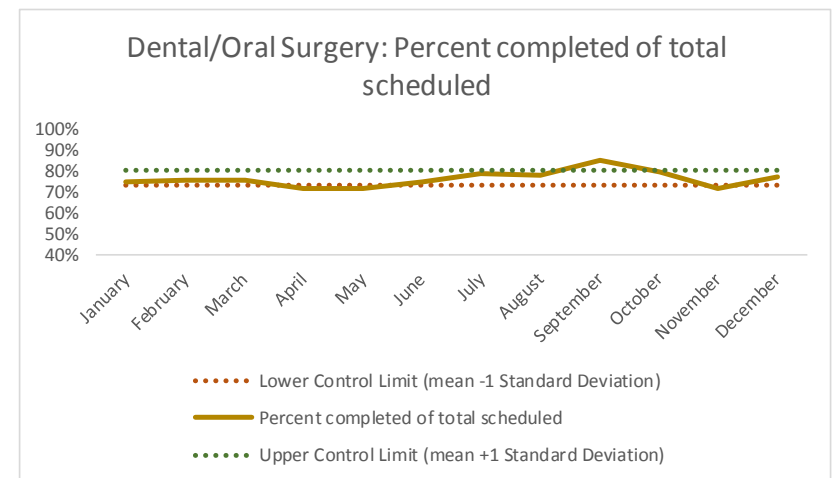
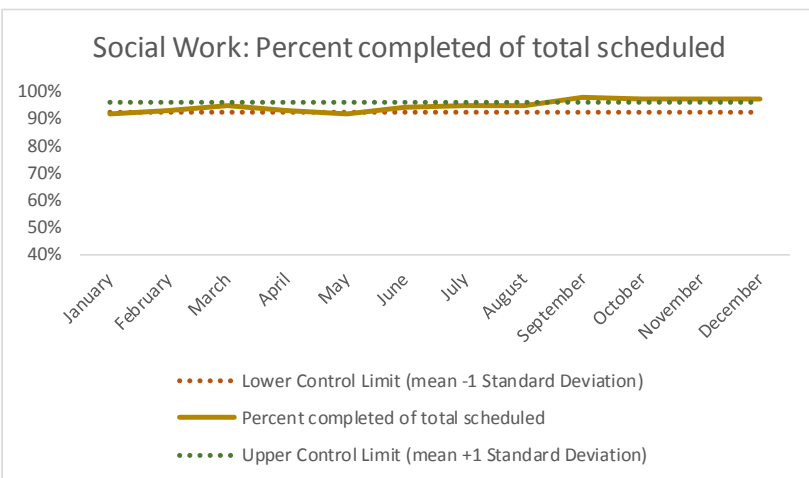
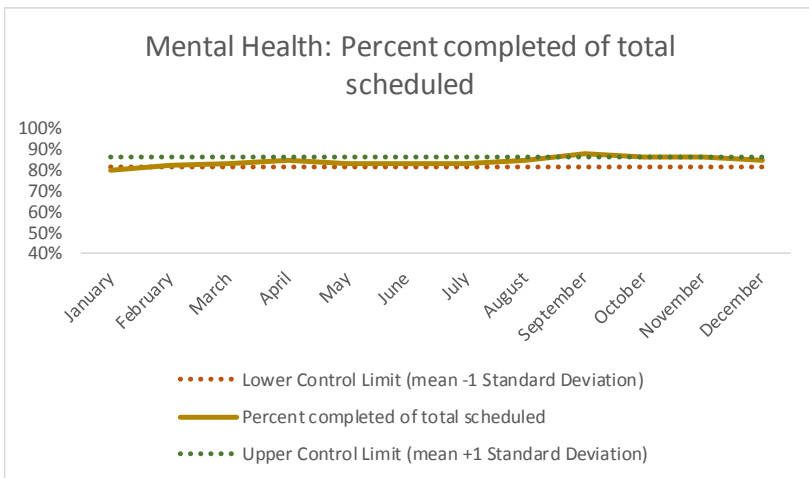
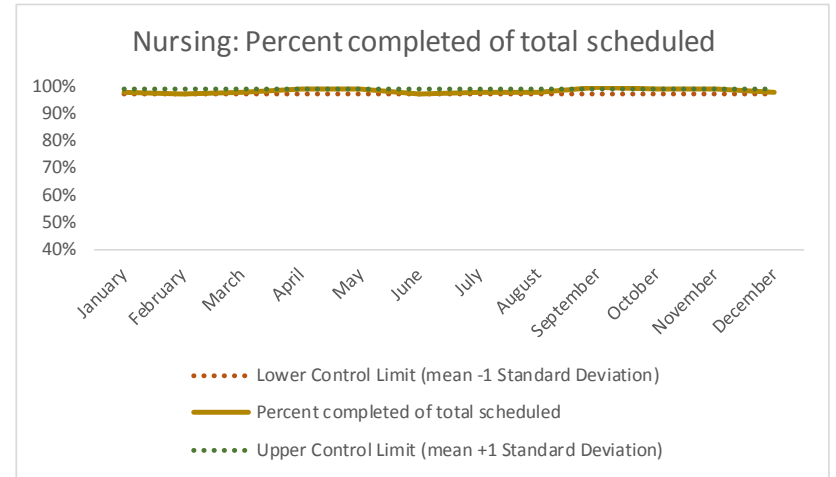
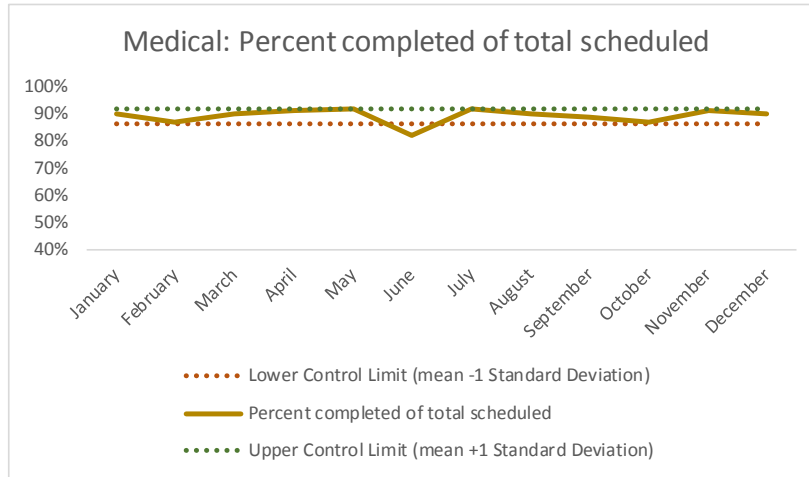
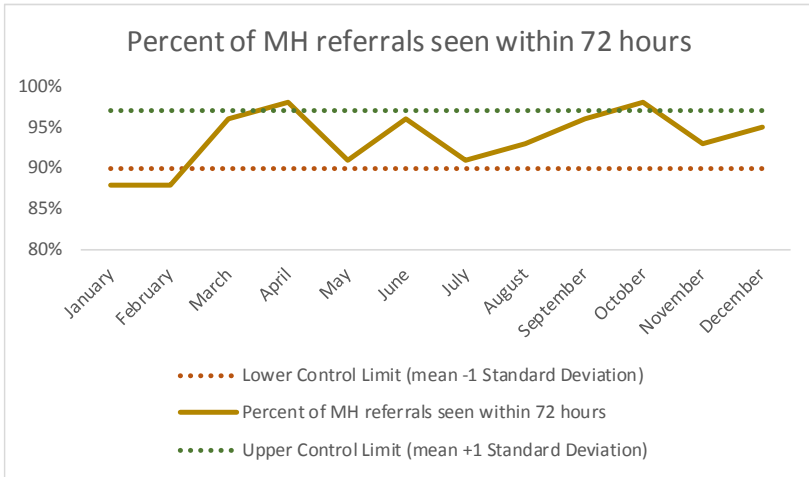
<sup>2</sup>Includes nursing infirmary services

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	90%	98%	85%	97%	77%	72%	96%		88%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	0
5.2	Emergency Sick Call Completed <sup>1</sup>	0
5.3	Injury Evaluations <sup>2</sup>	0
5.4	Medical Add-Ons	64
5.5	Number of Patients with Non-Intake Lab Collection	368

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## XII. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	41
1.2	Average time to completion once known to CHS (hours)	1.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	21
2.2	Referrals seen within 72 hours	16
2.3	Percent seen within 72 hours	76%

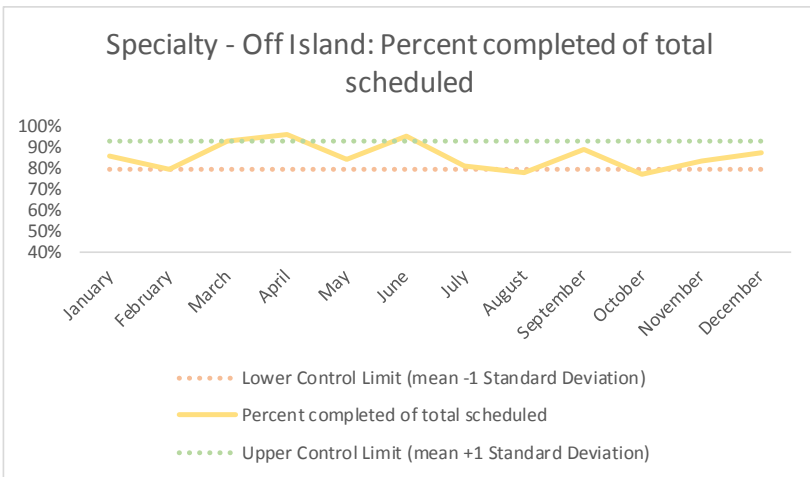
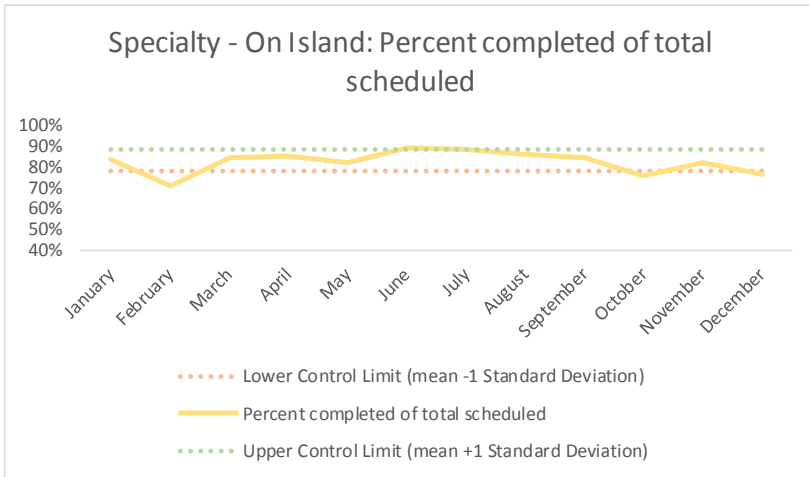
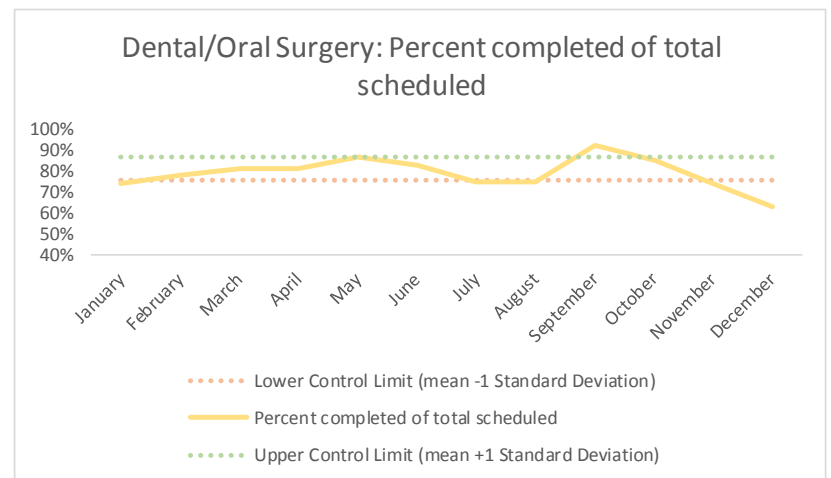
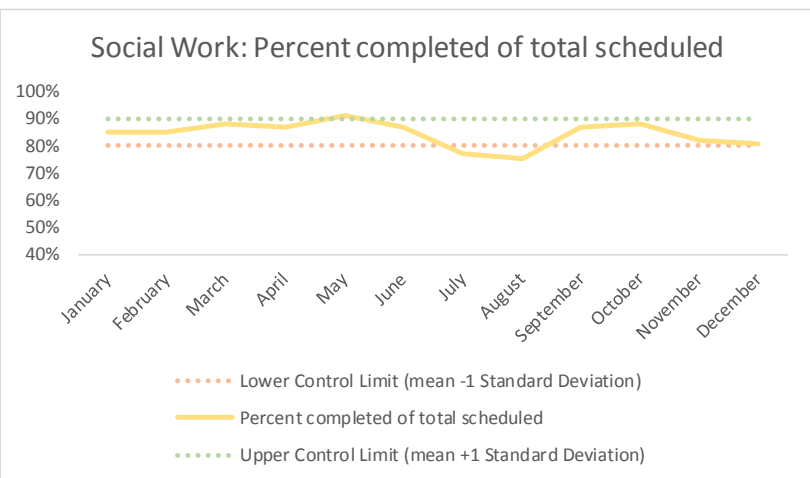
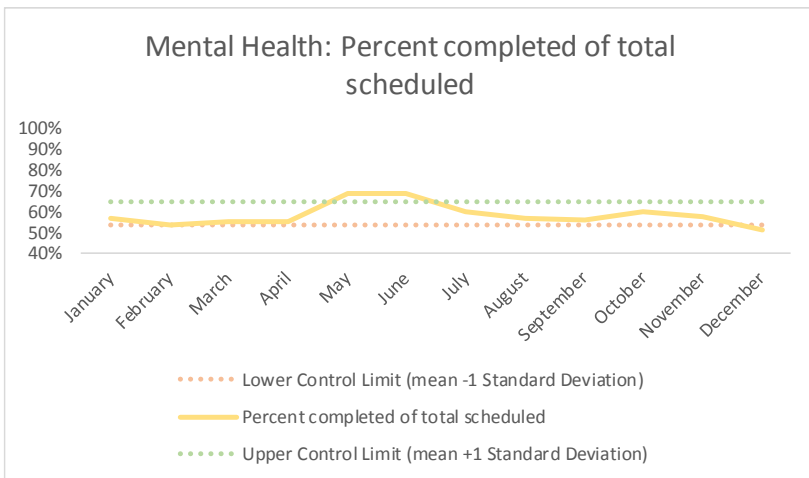
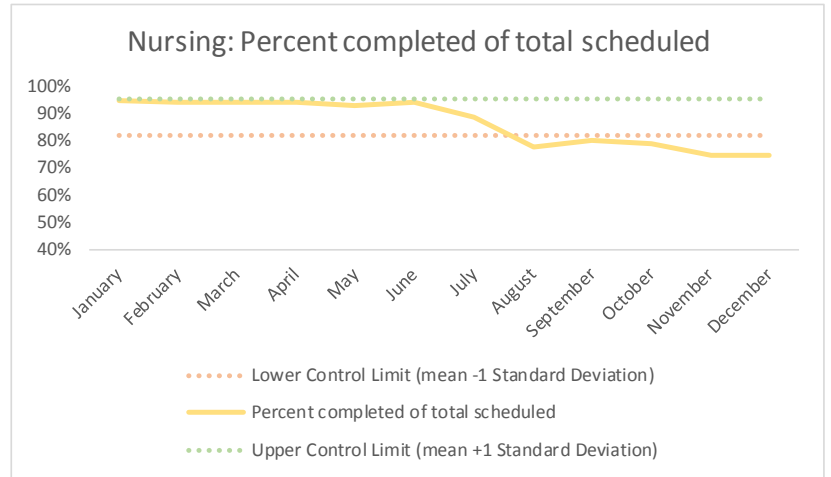
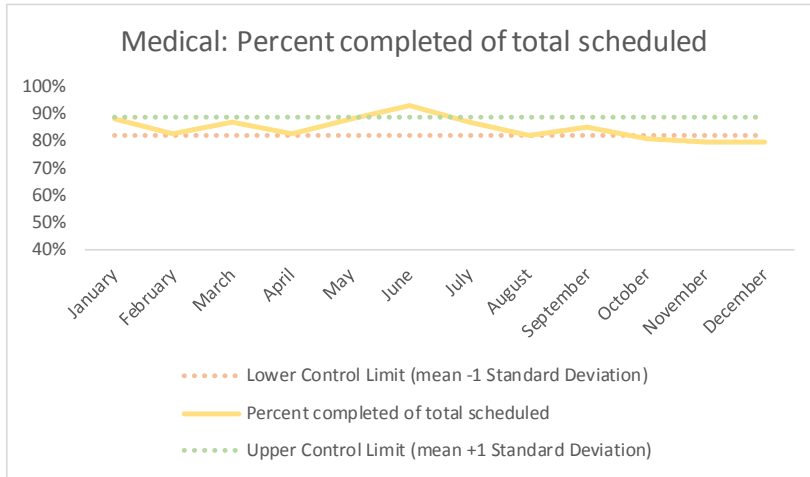
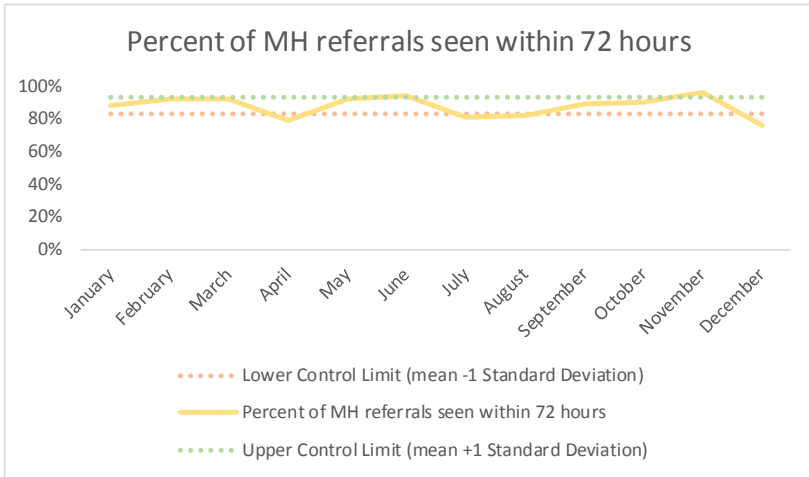
3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	86	66%	174	73%	660	41%	251	81%	58	50%	58	43%	10	67%	Future Metric			1297	51%
	Refused & Verified	10	8%	2	1%	134	8%	2	1%	15	13%	46	34%	3	20%				212	8%
	Not Produced by DOC	20	15%	47	20%	557	35%	56	18%	30	26%	30	22%	2	13%				742	29%
	Out to Court	4	3%	9	4%	68	4%	2	1%	9	8%	1	1%	0	0%				93	4%
	Left Without Being Seen	0	0%	2	1%	15	1%	0	0%	0	0%	0	0%	0	0%				17	1%
	Rescheduled by CHS	0	0%	2	1%	119	7%	0	0%	3	3%	1	1%	0	0%				125	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	11	8%	2	1%	39	2%	0	0%	0	0%	0	0%	N/A	N/A				52	2%
	<b>Total Scheduled Services</b>	<b>131</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>1592</b>	<b>100%</b>	<b>311</b>	<b>100%</b>	<b>115</b>	<b>100%</b>	<b>136</b>	<b>100%</b>	<b>15</b>	<b>100%</b>			<b>2538</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	80%	75%	51%	81%	63%	76%	87%		61%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	254
5.2	Emergency Sick Call Completed <sup>1</sup>	68
5.3	Injury Evaluations <sup>2</sup>	384
5.4	Medical Add-Ons	60
5.5	Number of Patients with Non-Intake Lab Collection	71

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



### XIII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	633
1.2	Average time to completion once known to CHS (hours)	2.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	40
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	75%

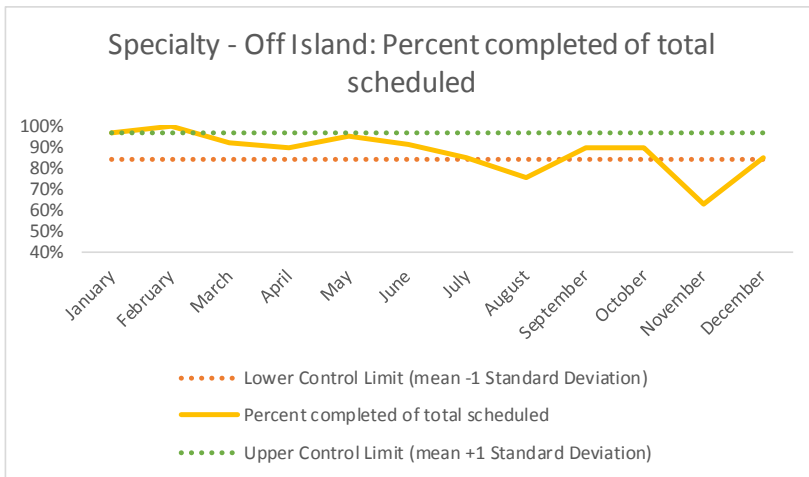
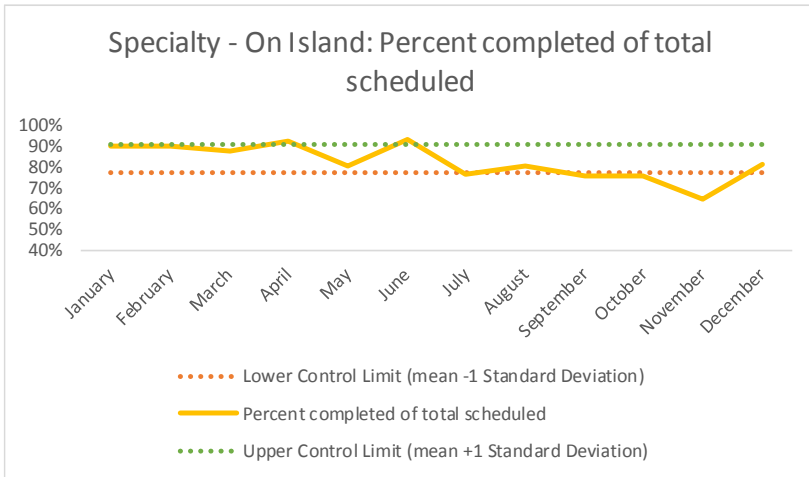
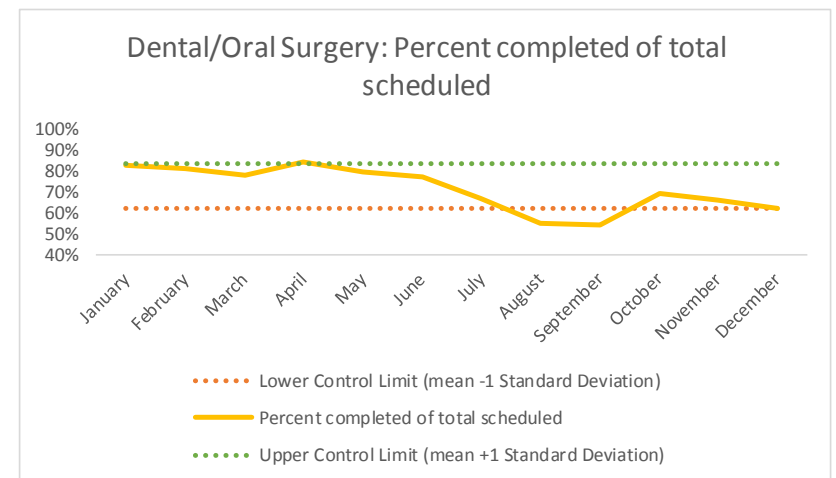
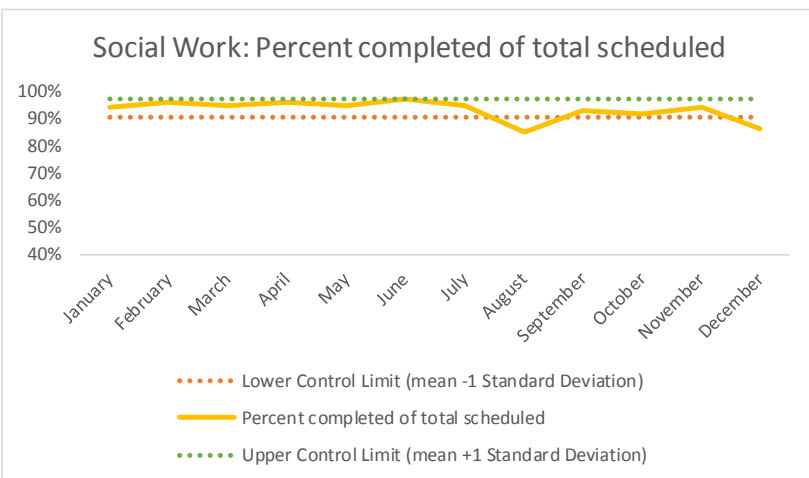
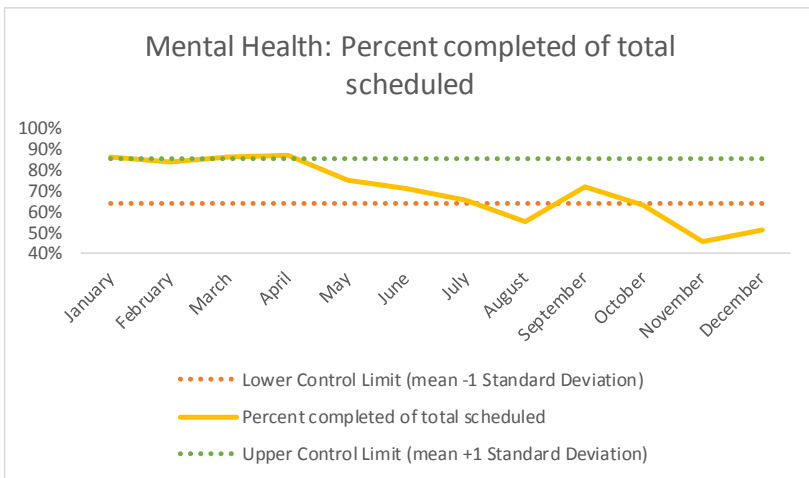
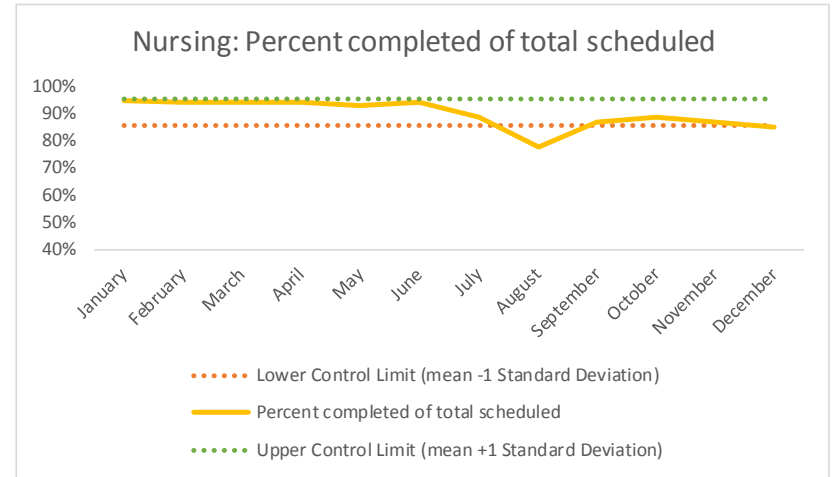
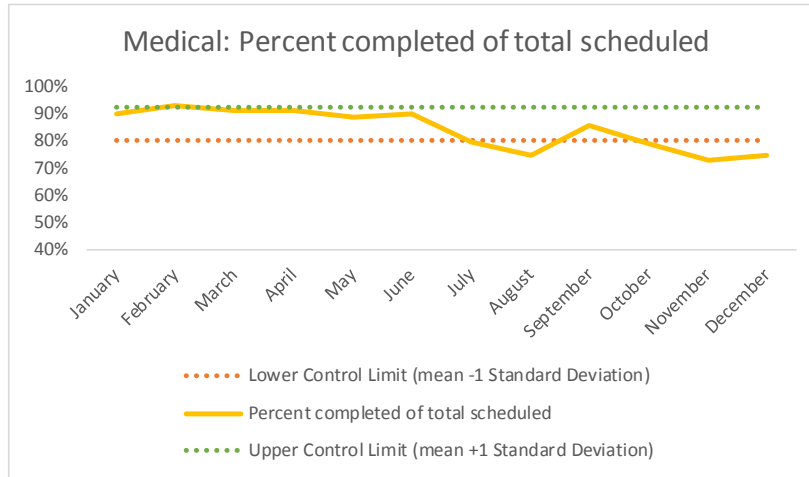
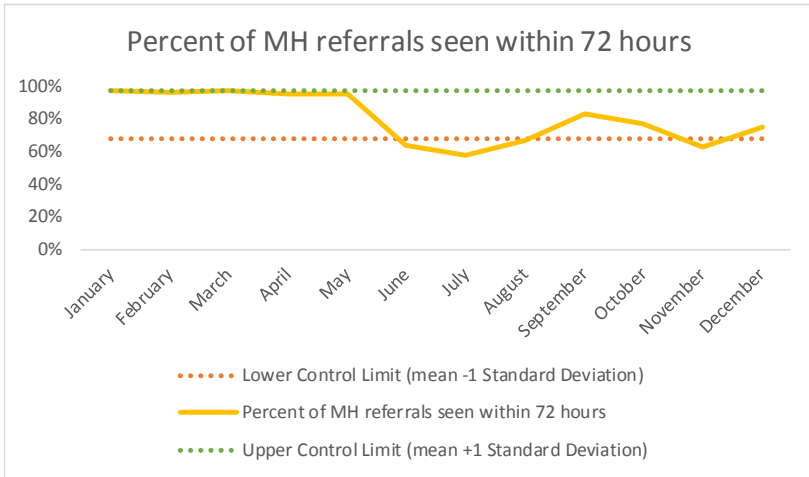
	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	380	75%	959	84%	604	45%	267	84%	142	59%	55	31%	14	36%	Future Metric			2421	65%	
	Refused & Verified	2	0%	11	1%	64	5%	7	2%	8	3%	87	50%	19	49%				198	5%	
	Not Produced by DOC	72	14%	142	12%	258	19%	38	12%	68	28%	23	13%	5	13%				606	16%	
	Out to Court	7	1%	11	1%	94	7%	5	2%	19	8%	5	3%	0	0%				141	4%	
	Left Without Being Seen	2	0%	2	0%	7	1%	0	0%	4	2%	2	1%	0	0%				17	0%	
	Rescheduled by CHS	45	9%	13	1%	289	22%	0	0%	0	0%	3	2%	0	0%				350	9%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		3%			1	N/A
	No Longer Indicated	0	0%	4	0%	14	1%	1	0%	0	0%	0	0%	N/A	N/A				19	1%	
<b>Total Scheduled Services</b>	<b>508</b>	<b>100%</b>	<b>1142</b>	<b>100%</b>	<b>1330</b>	<b>100%</b>	<b>318</b>	<b>100%</b>	<b>241</b>	<b>100%</b>	<b>175</b>	<b>100%</b>	<b>39</b>	<b>100%</b>				<b>3753</b>	<b>100%</b>		

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	75%	85%	51%	86%	62%	81%	85%		70%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	855
5.2	Emergency Sick Call Completed <sup>1</sup>	50
5.3	Injury Evaluations <sup>2</sup>	186
5.4	Medical Add-Ons	296
5.5	Number of Patients with Non-Intake Lab Collection	177

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.





XIV. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	6	100%	343	91%	46	72%	6	100%	0	0%	6	75%	0	0%	Future Metric			407	88%
Refused & Verified	0	0%	28	7%	8	13%	0	0%	0	0%	0	0%	0	0%				36	8%	
Not Produced by DOC	0	0%	2	1%	4	6%	0	0%	0	0%	0	0%	1	100%				7	2%	
Out to Court	0	0%	2	1%	1	2%	0	0%	0	0%	0	0%	0	0%				3	1%	
Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
Rescheduled by CHS	0	0%	1	0%	4	6%	0	0%	0	0%	2	25%	0	0%				7	2%	
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	0	0%	0	0%	1	2%	0	0%	0	0%	0	0%	N/A	N/A				1	0%	
<b>Total Scheduled Services</b>	<b>6</b>	<b>100%</b>	<b>376</b>	<b>100%</b>	<b>64</b>	<b>100%</b>	<b>6</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>8</b>	<b>100%</b>	<b>1</b>	<b>100%</b>			<b>461</b>	<b>100%</b>		

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	100%	99%	86%	100%		75%	0%		96%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	55
5.2	Emergency Sick Call Completed <sup>1</sup>	7
5.3	Injury Evaluations <sup>2</sup>	10
5.4	Medical Add-Ons	4
5.5	Number of Patients with Non-Intake Lab Collection	0

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

